

# Manage Collateral Protection Insurance Information with the Allied CPI Connector

The Allied CPI connector provides a real-time interface that allows users to access loan status information, file and track claims, upload documents and initiate recovery service requests directly within the Temenos Collection and Recovery modules.

# **Key Features**

## Loan Tracking

The Allied CPI connector provides all necessary loan details including borrower, insurance, and collateral information directly within the platform. Loan Activity can also be tracked, so staff can monitor filed insurance claims, attached documents, service request activities and more!

# Claim Tracking and Filing

CPI claims can be both initiated and tracked directly in the system. Using the Allied Claim Tracking Screen, customers can monitor claim details (such as borrower, policy, collateral and adjuster information), internal claim notes, payments, and claim documents.

#### File Blank Claim Forms

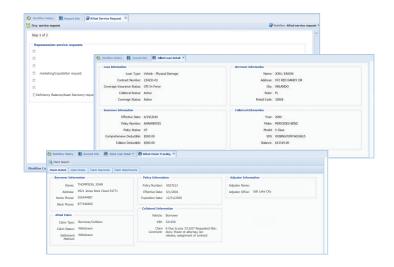
With the addition of the Blank Form workflow step, users can file a claim or service request through the Allied CPI connector for their untracked loans, VSI and GAP products. The Blank Form request permits users to complete a claim or service request against an account which does not exist in Allied's CPI database.

#### Real-time Interface

The Collateral Screen is populated using real-time information, allowing the most current CPI data to be viewed at any time.

## Submit Service Requests

Through the system, customers can initiate several types of service actions such as repossession, remarketing, pre-skip and skip, liquidation, transportation, replevin and deficiency balance/asset recovery. The connector allows customers to choose between three industry-leading vehicle transition service providers - PAR North America, Remarketing of America (ROA) and Roquemore & Roquemore.





# **Benefits**

# Quick and Easy Activation

Once a relationship with Allied is established, activating the Allied CPI connector in the system only takes minutes.

#### Save Time

Reduce the amount of time spent toggling between multiple systems. This connector allows Allied CPI information to be referenced directly within the platform.

# Eliminate Redundant Data Entry

When creating multiple service requests at one time, the Allied CPI connector allows you to only complete one form and then disburse the information across all requests. Also, data is often pre-populated in forms and fields.

# More Information

## System Requirements

Version 10.19 or higher must be running in order to utilize the Allied CPI connector. Some new features, such as Blank Forms, will require that version 15 of the system be installed.

## Provider Highlight



Allied Solutions is one of the largest independently operated providers of insurance, lending, and marketing products and services to more than 4,000 financial institutions nationwide. Our philosophy is simple... we focus on delivering proven innovative product and service solutions designed to meet the needs of financial institutions

and exceptional customer service that is supported by comprehensive training programs. We have the products you need and the experience to make them work. There are a lot of companies out there offering financial services... but only one with the focus and service commitment of Allied Solutions.

To learn more, contact your Temenos Account Manager. To speak to Allied directly, contact Karen Bethel at 1 (800) 826-9384 x. 10678 or karen.bethel@alliedsolutions.net.

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