

Temenos Services Subscription (TSS)

A Smarter, structured approach to seamless Temenos engagement.

Temenos Services Subscription (TSS) is a unified, outcome driven subscription model that simplifies service consumption and delivers continuous value to Temenos customers.

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Temenos Services Subscription (TSS)

TSS provides customers with effortless access to Temenos capabilities through a single, simplified agreement, eliminating complexity. TSS is designed to deliver predictable, recurring, standardized and outcome-based services designed to provide continuous value and improve customer experience. TSS is based on point-based consumption model to access services, gaining flexibility for our customers to consume on-demand and as their business evolves.

TSS enables our customers to subscribe to one of the **subscription tiers** and avail benefits of **enhanced support services** while getting added benefit to selecting appropriate service from **service catalogue** using point-based service model. All this, while TSS ensures **outcome-based delivery**.



Delivery Certainty

Outcome-driven, packaged services with clear scope, repeatable delivery models & predictable execution through a points-based consumption model.



Ongoing Guidance

A dedicated SRM (Service Relationship Manager) provides governance, planning support and proactive recommendation through a single operating framework.



Point-Based Flexible Consumption

A simple, point-based model enables customers to access services as needs evolve—providing flexibility within a controlled framework, while maintaining visibility over usage, priorities, and investment.

Benefits



Greater Predictability and Control - Predictable services with clear scope and pricing, improving planning and budget control.



Faster Access to Expertise and Value - Faster access to expert services without repeated scoping or contracting cycles.



Continuous Optimization of the Temenos platform - Continuously optimize and evolve your Temenos platform through structured, ongoing service engagement.

Why customers choose TSS

Customers choose TSS to simplify how they engage with Temenos—replacing ad hoc services with a predictable, structured model that improves visibility, control, and long-term value realization.

Who TSS is ideal for

Ideal for existing Temenos customers, particularly in on premise environments, seeking to optimize, evolve, and continuously improve their platform without reverting to repeated project-based engagements.

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