

Temenos Regional Forum Americas 2026

Event Agenda – LMS / Credit Unions

Orlando, Florida | Sept 2-3, 2026

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Day 1 - Wednesday Sept 2, 2026

7:30 – 8:30 am	Registration & Networking, Breakfast	
8:30 – 8:35 am	Welcome & introductions	Brian DuVal - President, North America Temenos Rodrigo Silva - President, Latin America Temenos
8:35 – 8:50 am	CEO Address: Leading Banking Forward, Together	Takis Spiliopoulos - Chief Executive Officer Temenos
8:50 – 9:15 am	Trust. Modernize. Transcend. Our Shared Path Forward	Cormac Flanagan - Chief Product Officer, Temenos
9:15 – 9:45 am	In Conversation with our CRO: Delivering on Trust.	Will Moroney - Chief Revenue Officer Temenos
9:45 – 10:05 am	The New Economics of Trust: How Credit Unions and Community Banks Can Compete in the Age of Agent AI	Edward R. Merchant - Global Head - Banking & Financial Services Consulting Cognizant
10:05 – 10:30 am	Coffee break	
10:30 – 10:50 am	The Experience You Can't Improvise	José Frank Almeyda Pastor - Chief Executive Officer Finlabs
10:50 – 11:10 am	Intelligent banking stack: How to build the future of banking	Kaue Tozzi - Global Head of Product Strategy & Partnerships, Temenos
11:10 – 11:30 am	Conversational studio demo	Erik Johnson - Global Head of Product Design Temenos
11:30 – 11:50 am	The Equity Boom: Why Temenos Institutions Are Sitting on Their Next Growth Engine	Andria Lightfoot - VP of Customer Success, FirstClose John Aslanian – CRO, FirstClose
11:50 – 12:20 pm	Celebrity Speaker	
12:30 – 1:30 pm	Lunch	

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Day 1 - Wednesday Sept 2, 2026

1:30 – 3:00 pm Speed Dating

3:00 – 3:30 pm Coffee Break

Breakout Session 1 | Choose one

3:30 – 4:10 pm	Next-Level Rule Logic: Techniques for Greater Automation	Dave Ehrlich - Sr Product Consultant Temenos Diana Laufer - Principal Consultant Temenos
	Unlock the Potential of our Self-Service Portal with Digital Collector	Shana Goldson - Principal Consultant Temenos
	A Guided Tour of the new UI	Erin Batchelder - Sr Business Solutions Consultant Temenos
	Collections LAB	Andy Pavlik - Sr Product Consultant Temenos

Breakout Session 2 | Choose one

4:15 – 4:55 pm	Expanding your Platform Through Strategic Integrations	Dave Ehrlich - Sr Product Consultant Temenos
	Measure Collector Performance with Productivity Reporting	Andy Pavlik - Sr Product Consultant Temenos
	Journey Manager	Chris Howell - VP, Business Solutions Temenos
	Origination LAB	Diana Laufer - Principal Consultant Temenos

5:00 – 6:00 pm Cocktail Reception

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Day 2 - Thursday Sept 3, 2026

8:00 – 8:45 am	Women in Fintech Breakfast	
9:00 – 9:15 am	Plenary – Temenos	Dallan McManus - Managing Director of LMS and TJM, Temenos
9:15 – 9:40 am	Roadmap Presentation – Temenos Loan Origination, Recovery and Collections (LMS)	Stelios Makrinos - Product Director, Temenos
9:40 – 10:00 am	Customer Panel	
10:00 – 10:15 am	Improving the member experience on LMS	Derek Corcoran - VP Fintech Strategy, Accutive Peter Parker - VP Delivery, Accutive
10:15 – 10:30 am	Beyond the LOS: Modern Automated Communications for Origination to Collections	Michael Pupil - Account Executive Eltropy
10:30 – 11:00 am	Coffee Break	
11:00 – 11:20 am	Roadmap Presentation – Temenos Onboarding and Originations (Journey Manager)	Stelios Makrinos - Product Director, Temenos
11:20 – 11:40 am	Customer Panel	
11:40 – 11:55 am	Scienaptic – Gold Sponsor Session	Samantha Hubbard - VP of Business Development, Scienaptic
11:55 am – 12:10 pm	Faster, Smarter, Safer: Rethinking the Origination Journey	Meghan Williams - Senior Partner Executive, Experian
12:10 – 12:25 pm	Designing for Need: The new rules of customer experience in banking	Derek Corcoran - VP Fintech Strategy, Accutive
12:30 – 1:30 pm	Lunch	

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Day 2 - Thursday Sept 3, 2026

Breakout Session 3 | Choose one

1:30 – 2:10 pm	Connect the Docs: Document Automation Essentials	Diana Laufer- Principal Consultant
	Maximizing Recovery Performance: Charge-Off Strategies and Solutions	Shana Goldson - Principal Consultant
	Journey Manager	Chris Howell, VP - Business Solutions
	Collections LAB	Andy Pavlik - Sr Product Consultant

Breakout Session 4 | Choose one

2:15 – 2:55 pm	Data Management Tools	Dave Ehrlich - Sr Product Consultant
	Optimize Collections Automation with Rules	Andy Pavlik - Sr Product Consultant
	A Guided Tour of the New UI	Erin Batchelder - Sr Business Solutions Consultant
	Origination LAB	Diana Laufer - Principal Consultant

3:00 – 3:30 pm Coffee Break

Breakout Session 5 | Choose one

3:30 – 4:10 pm	Lending Productivity Reporting – Building Efficiencies and Automation	Diana Laufer - Principal Consultant
	Enhance Collections with Powerful Integrations	Andy Pavlik - Sr Product Consultant
	API Evolution: Unlocking New Possibilities with APIs	Bill Jones - Principal Technical Architect
	Collections LAB	Shana Goldson - Principal Consultant

4:10 – 5:00 pm Meet The Experts

5:00 – 6:00 pm Cocktail Reception

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Leading Banking Forward