

Temenos Regional Forum Americas 2026

Event Agenda – LMS / Credit Unions

Orlando, Florida | Sept 2-3, 2026

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Day 1 - Wednesday Sept 2, 2026

Location

7:30 – 8:30 am	Registration & Networking, Breakfast		
8:30 – 8:35 am	Welcome & introductions	Brian DuVal - President, North America Temenos Rodrigo Silva - President, Latin America Temenos	Grand Ballroom 7A
8:35 – 8:50 am	CEO Address: Leading Banking Forward, Together	Takis Spiliopoulos - Chief Executive Officer Temenos	Grand Ballroom 7A
8:50 – 9:15 am	Trust. Modernize. Transcend. Our Shared Path Forward	Cormac Flanagan - Chief Product Officer, Temenos	Grand Ballroom 7A
9:15 – 9:45 am	In Conversation with our CRO: Delivering on Trust.	Wendy Murphy - Chief Technology and Information Officer, Vancity Danny Teeples - AVP of Consumer Operations, Idaho Central CU Will Moroney - Chief Revenue Officer Temenos	Grand Ballroom 7A
9:45 – 10:05 am	The New Economics of Trust: How Credit Unions and Community Banks Can Compete in the Age of Agentic AI	Edward R. Merchant - Global Head - Banking & Financial Services Consulting Cognizant	Grand Ballroom 7A
10:05 – 10:30 am	Coffee break		The Hive
10:30 – 10:50 am	The Experience You Can't Improvise	José Frank Almeyda Pastor - Chief Executive Officer Finlabs	Grand Ballroom 7A
10:50 – 11:10 am	Intelligent banking stack: How to build the future of banking	Kaue Tozzi - Global Head of Product Strategy & Partnerships, Temenos	Grand Ballroom 7A
11:10 – 11:30 am	Conversational studio demo	Erik Johnson - Global Head of Product Design Temenos	Grand Ballroom 7A
11:30 – 11:50 am	The Equity Boom: Why Temenos Institutions Are Sitting on Their Next Growth Engine	Andria Lightfoot - VP of Customer Success, FirstClose John Aslanian – CRO, FirstClose	Grand Ballroom 7A
11:50 – 12:20 pm	The Winning Playbook: Teamwork, Accountability, and Business Execution	Nat Moore, former Miami Dolphins wide receiver	Grand Ballroom 7A
12:30 – 1:30 pm	Lunch		The Hive

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1:30 – 3:00 pm	Speed Dating		The Hive
3:00 – 3:30 pm	Coffee Break		The Hive
Breakout Session 1 Choose one			
3:30 – 4:10 pm	Looping Rules: From Logic to Execution	Elijah Barrett - Sr Product Consultant, Temenos Diana Laufer - Principal Consultant, Temenos	Breakout 4
	Unlock the Potential of our Self-Service Portal with Digital Collector	Shana Goldson - Principal Consultant, Temenos Erin Batchelder- Sr Business Solutions Consultant, Temenos	Ballroom 5
	A Guided Tour of the new UI	Kris Frantzen - Principal Consultant, Temenos Heather Dechant - Business Solutions Consultant, Temenos	Ballroom 6
	Collections LAB	Andy Pavlik - Sr Product Consultant, Temenos	San Antonio
Breakout Session 2 Choose one			
4:15 – 4:55 pm	Expanding your Platform Through Strategic Integrations	Elijah Barrett - Sr Product Consultant, Temenos	Breakout 4
	Measure Collector Performance with Productivity Reporting	Andy Pavlik - Sr Product Consultant, Temenos	Ballroom 5
	Journey Manager: Modern Member Self-Service	Chris Howell - VP, Business Solutions, Temenos	Ballroom 6
	Origination LAB	Diana Laufer - Principal Consultant, Temenos	San Antonio
5:00 – 6:00 pm	Cocktail Reception		The Hive

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Day 2 - Thursday Sept 3, 2026

8:00 – 8:45 am	Women in Fintech Breakfast		
9:00 – 9:15 am	Plenary – Temenos	Dallan McManus - MD of LMS and TJM, Temenos	Grand Ballroom 7A
9:15 – 9:40 am	Roadmap Presentation – Temenos Loan Origination, Recovery and Collections (LMS)	Dennis Wasilewski - VP Product Management, Temenos Chantel Lamberson – Product Owner, Temenos	Grand Ballroom 7A
9:40 – 10:00 am	LMS Customer Panel	Stephanie Mabry - VP Loss Management and Loan Servicing, Sound CU Ian Maguire - Regional Head of SaaS, Temenos Kris Frantzen - Principal Consultant, Temenos	Grand Ballroom 7A
10:00 – 10:15 am	Optimizing the Member Experience on LMS	Derek Corcoran - VP Fintech Strategy, Accutive Peter Parker - VP Delivery, Accutive Brandon Speckman - SVP, Forum CU	Grand Ballroom 7A
10:15 – 10:30 am	Beyond the LOS: Modern Automated Communications for Origination to Collections	Michael Pupil - Account Executive, Eltropy	Grand Ballroom 7A
10:30 – 11:00 am	Coffee Break		The Hive
11:00 – 11:20 am	Roadmap Presentation – Temenos Onboarding and Originations	Stelios Makrinos - Product Director, Temenos	Grand Ballroom 7A
11:20 – 11:40 am	Journey Manager Customer Panel	Brandon Speckman – SVP, Forum CU Missi McCloskey - VP Retail Lending, Numerica Credit Union Chris Howell, VP Business Solutions, Temenos	Grand Ballroom 7A
11:40 – 11:55 am	Explainable by Design: Making AI Decisions Defensible to Your Regulator	Samantha Hubbard - VP of Business Development, Scienaptic	Grand Ballroom 7A

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11:55 – 12:10 pm	Faster, Smarter, Safer: Rethinking the Origination Journey	Meghan Williams - Senior Partner Executive, Experian	Grand Ballroom 7A
12:10 – 12:25 pm	Modernize, Optimize, Scale: The Benefits of Moving to the Cloud	Ian Maguire - Regional Head of SaaS, Temenos	Grand Ballroom 7A
12:25 – 12:40 pm	Designing for Need: The new rules of customer experience in banking	Derek Corcoran - VP Fintech Strategy, Accutive	Grand Ballroom 7A
12:40 – 1:30 pm	Lunch		The Hive

Breakout Session 3 | Choose one

1:30 – 2:10 pm	Connect the Docs: Document Automation Essentials	Diana Laufer- Principal Consultant, Temenos	Breakout 4
	Maximizing Recovery Performance: Charge-Off Strategies and Solutions	Shana Goldson - Principal Consultant, Temenos	Ballroom 5
	Journey Manager: Modern Member Self-Service	Chris Howell, VP - Business Solutions, Temenos	Ballroom 6
	Collections LAB	Andy Pavlik - Sr Product Consultant, Temenos	San Antonio

Breakout Session 4 | Choose one

2:15 – 2:55 pm	Data Management Tools	Elijah Barrett - Sr Product Consultant, Temenos	Breakout 4
	Optimize Collections Automation with Rules	Andy Pavlik - Sr Product Consultant, Temenos	Ballroom 5
	A Guided Tour of the New UI	Kris Frantzen - Principal Consultant, Temenos Heather Dechant - Business Solutions Consultant, Temenos	Ballroom 6
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3:00 – 3:30 pm Coffee Break			
Breakout Session 5 Choose one			
3:30 – 4:10 pm	Lending Productivity Reporting – Building Efficiencies and Automation	Diana Laufer - Principal Consultant, Temenos	Breakout 4
	Enhance Collections with Powerful Integrations	Andy Pavlik - Sr Product Consultant, Temenos	Ballroom 5
	API Evolution: Unlocking New Possibilities with APIs	Bill Jones - Principal Technical Architect, Temenos	Ballroom 6
	Collections LAB	Shana Goldson - Principal Consultant , Temenos	San Antonio
4:10 – 5:00 pm Meet The Experts			
5:00 – 6:00 pm Cocktail Reception			

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Leading Banking Forward