# temenos

# TriVerity Connector

# Streamline the Charge-Off process with TriVerity

Integrated to the Collection and Recovery Modules

The TriVerity connector is a fully integrated and streamlined connector for placing and managing charge-off accounts. TriVerity has been integrated with Temenos LMS Collection since 2009 and was one of the original outsourcing connectors.

# **Key Features**

#### **Charge-Off Collections**

TriVerity performs collection work on all types of delinquent or charged-off loans on a contingency basis, including small balances as low as \$50 and overdraft share accounts.

#### **Seamless Account Transfers**

The TriVerity connector allows financial institutions to set user-specified criteria which will automatically send charge-off accounts to TriVerity. The accounts will be worked by TriVerity on behalf of the institution.

#### **Automatic Account Updates**

Accounts provided to TriVerity are automatically updated through a daily process via the platform. Keep track of how an account is being handled by monitoring any updates made to the account.

### **Robust Reporting**

Create and distribute customized reports using the TriVerity connector. The intuitive reporting capabilities within the system will allow your institution to accurately and easily generate reports within minutes.

# **Benefits**

# Reduce Time Spent on Charge-Off Accounts

The TriVerity connector eliminates the need to prepare and place charge-off accounts. It also simplifies the process of tracking the collection activity on those accounts. Use the time saved to increase coverage on your performing loans.

#### **Maximize Recoveries**

TriVerity has been working credit union charge-offs since 1990. Over time, they have developed processes that have resulted in the collection of over 265 million dollars for the 2,700 credit unions they have served. Let them put what they've learned about charge-off recovery to work for you.

#### **Around the Clock Service**

Feel confident, knowing your institution's accounts are being handled by professionals. Specifically trained to collect on past due accounts, TriVerity's soft-touch, member-focused approach and 24/7 service, will provide the results you expect from an industry-proven collection agency.

# **More Information**

#### **System Requirements**

Version 15.00 or higher must be installed in order to utilize the TriVerity Connector. However to use the latest functionality included in this datasheet, release 19.00 is required.

## **Provider Highlight**



TriVerity, Inc. has been providing delinquency management solutions for credit unions since 1990. A full service, nationally licensed collection agency

managing non-performing and charged off loans with a comprehensive menu of third-party collection services. They have worked with over 2,700 credit unions, collected over 265 million dollars and repossessed over 15,000 pieces of collateral for their clients.

