

Manage Debt Protection and Credit Insurance Information

Integrated to the Collection and Recovery Modules

The Securian Connector provides a real-time interface that allows users to access Securian's claim system that gives you the ability to submit, track policy claims, and upload documents for credit protection directly within Temenos LMS Collection.

Key Features

Claim Tracking and Filing

Debt Protection or Credit Insurance claims can be initiated and tracked directly in the system. Using the Securian Claims Tracking Screen, customers can monitor claim details (such as claim summary, and protected person's information), loan details, documents and comments.

Real-time Interface

The Claim Tracking Screen is populated using real-time information, allowing the direct transmission of the most current claim information to and from Securian to be viewed in the Collection module at any time. In addition, a Claim Submission will be sent to Securian in real-time which shortens the duration of the claim.

Benefits

Eliminate Redundant Data Entry

Reduce the amount of time spent toggling between multiple systems and manually transferring information from one system to another. This connector allows Securian claim information to be referenced directly within the Collection module.

Eliminate the Need for Multiple Touchpoints

Whether creating new claims or answering member inquiries, the credit union front line staff can access member claim status quickly and directly in the Collection module, rather than waiting for an update from their administrative team.

More Information

System Requirements

Temenos Infinity release 20.00 or higher must be installed in order to utilize the Securian connector.

Provider Highlight



Securian Financial and its affiliates offer insurance, investments and retirement solutions to individuals and families, employers and their employees, financial institutions and their customers, and institutional investors. Founded in 1880, the company is headquartered in St. Paul, Minnesota and helps build secure tomorrows for more than 21 million customers across the United States and Canada.

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