

Streamline Collection Outsourcing with Temenos and PSCU

Integrated to the Collection Module

PSCU is a Temenos Complimentary Service Provider and proud user of Temenos LMS Collection. Through this partnership, a seamless connection has been created between Temenos LMS Collection and PSCU TOTALCollections. Financial institutions can outsource some of all of their collection activity to PSCU using a fully automated process.

Key Features

The key features of the PSCU TOTALCollections connector simplify the process of outsourcing collection accounts.

Automatically Send Accounts to PSCU

Using the system's queue functionality, accounts can be flagged and automatically sent to PSCU each day to be worked.

Safe and Secure FTP Transfers

Feel safe transmitting data to and from PSCU through a secure FTP connection.

Automatic Account Updates in the Collection Module

Once worked, the results of the collection calls are automatically imported back into the Temenos system before the daily queue refresh.

Benefits

Integration between Temenos LMS Collection and PSCU TOTALCollections offers a number of benefits to financial institutions.

Decrease Delinquency

Let Temenos and PSCU help you stay ahead of delinquency! PSCU TOTALCollections can service credit card, auto, mortgage, secured and unsecured accounts.

Increase Efficiency

Since Temenos LMS Collection is being used at both the financial institution and PSCU, collection outsourcing can be managed and measured quickly and efficiently through one primary platform.

More Information

System Requirements

Version 10 or higher must be installed in order to utilize the PSCU TotalCollections connector.

Provider Highlight



PPSCU is a leading provider of online and traditional financial services to credit unions since 1977. They offer industry leading credit, debit/ ATM and prepaid card servicing; innovative electronic banking, mobile banking and bill payment solutions; collections; and strategic consulting that builds growth, retention and loyalty. Comprehensive 24/7/365 member support is delivered through four Contact Centers located throughout the United States that handle more than 18 million inquiries a year. To learn more about PSCU, visit pscu.com.

For more information about PSCU daily imports, contact your Temenos Support Specialist. For more information about the PSCU real-time interface (Data exChange™), call 1 (888) 918-7316, or email solutions@pscu.com.