## temenos

# Protection Advisor Expert Connector

## **Quote and Cross-sell CUNA Mutual Group Products**

Integrated to the Loan Origination Module

CUNA Mutual Group's Protection Advisor Expert (PAX) connector makes it easy and seamless to quote MEMBER'S CHOICE® Guaranteed Asset Protection (GAP) and MEMBER'S CHOICE® Mechanical Repair Coverage (MRC) from a single platform, within Temenos LMS Origination.

## **Key Features**

#### **Directly Access the CUNA Mutual Calculator**

On reaching the CUNA Mutual PAX screen, all pertinent loan, vehicle and member data is securely transferred and displayed directly within the system. Using the PAX coverage screen, the loan officer can obtain quotes using the different package options.

#### **Retrieve Quotes and Print Documents**

A simple "refresh" action, which can be done automatically in the system, pulls in the quoted product options, the cost, the status and any documents created. Documents retrieved for GAP and MRC from the CUNA Mutual Calculator are accessible within the system and can be printed along with all other loan documents at the end of the origination process.

#### **Fulfill GAP and MRC Requests**

PAX will continue to support the actual issuance process for GAP and MRC, and loan officers can continue to use PAX to quote and issue products after the loan event. The loanliner. com report manager will track and report on your sales.

## **Benefits**

#### **Increase Loan Process Efficiency**

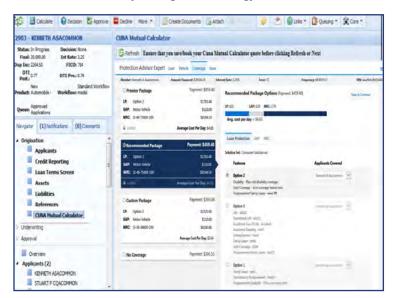
No longer do loan officers need to toggle between multiple programs during the loan origination process. In addition, PAX fields are pre-populated with information from Temenos LMS Origination, and all fees associated with GAP and MRC are included in the loan transaction automatically, reducing duplicate data entry and the likelihood of human error.

## **Provide Multiple Quotes At One Time**

Using the connector, loan officers can create quotes for multiple pieces of collateral at one time as part of the loan origination process.

#### **Monitor Performance**

Using the powerful reporting functionality found in the Temenos LMS Origination, management can easily track and evaluate how often products are being quoted and fulfilled in order to make timely changes in strategy.



Upon arriving at the PAX screen, loan officers will be provided with the option to create or edit a quote. The PAX screen will then launch, and the loan officer can complete the steps required to fulfill any GAP or MRC requests.

## **More Information**

### **System Requirements**

Version 10.24 or higher must be running in order to utilize the CUNA Mutual Protection Advisor Expert connector.

In those states where MEMBER'S CHOICE® Mechanical Repair Coverage is offered as an insurance product, it is underwritten by Virginia Surety Company, Inc., Chicago, Illinois. The Mechanical Repair program is administered by Consumer Program Administrators, Inc., and Automotive Warranty Services of Florida, Inc., Florida License #60023.

## **Provider Highlight**



CUNA Mutual Group is the marketing name of CUNA Mutual Holding Company, its affiliates and subsidiaries. Our insurance, retirement and investment products provide financial security and

protection to credit unions and their members worldwide. Our vision: To be a trusted business partner who delivers service excellence through customer-focused products and market-driven insight.

For more information about the connector, please contact your Temenos Account Manager. You may also contact the CUNA Mutual Group directly at 1-877-264-5363.

