



Temenos Risk and Compliance

# Compliance Advisory Services

The Temenos Compliance Advisory Services team regularly collaborates with the nation's top financial institutions to share expertise on federal banking compliance matters. Regulatory requirements are often confusing territory, but you can count on us to guide you every step of the way and make it easy to understand.

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## Advisory team

The Temenos Compliance Advisory Team consists of seasoned professionals with over 190 years of experience. The team has attained the following regulatory certifications: CRCM (Certified Regulatory Compliance Manager), CAMS (Certified Anti-Money Laundering Specialist), National Association of Federal Credit Union (NAFCU) Certified Compliance Officer (NCCO), and Juris Doctorate. Our prior roles include Chief Compliance Officer, Chief Risk Officer, Director of Regulatory Affairs, Compliance Officers, BSA Officers, Mortgage Compliance Analyst, auditors, examiners, and attorneys. As you can see, we have a diverse background of experiences that brings a depth of knowledge to our customers. Our mission is to support Compliance and Audit departments at financial institutions of all sizes with expert, day-to-day guidance. When you need answers to compliance questions, contact the advisory team via our online compliance portal by 3 pm EST and receive guaranteed same-day answers. What's more, when you have an urgent matter, we will provide immediate assistance.

## Knowledge base

Access our web-based interface from wherever you are on any device with an Internet connection. Our online Knowledge base equips you with unlimited access to compliance articles, policy manual, policy templates, compliance quick guides, credit-bearing webinars, compliance audit checklists and our compliance calendar to help facilitate your Regulatory Change Management Program. Here you can even learn about challenges other institutions are facing and the solutions they are implementing.

## Policy review and template library

Get an expert eye on your compliance policies. Our team of Senior Compliance Advisors and Attorneys will examine your current policies and make suggestions for improvement based on our experiences with customers across the nation. You also have access to 95 Compliance policy templates featured in our Advisory Services' Policy Manual. Need help writing a policy we don't have a template for? We can assist with that too!

## Educational credit-bearing webinars

Empower your team with engaging webinars for a comprehensive education on all aspects of compliance. Your group can earn Certified Regulatory Compliance Manager (CRCM) credits for attending as well as certificates of completion. You can also share the materials across the organization for training purposes.







## Expert reviews for your advertisements and disclosures

Gain peace of mind with unlimited reviews of your advertisements and disclosures by our seasoned compliance team. From UDAAP considerations to marketing best practices, we thoroughly evaluate your materials to ensure they meet the highest regulatory standards—helping you promote with confidence and stay audit-ready.

## Stay informed with the Temenos Compliance newsletter

Subscribe to the weekly Temenos Compliance newsletter and gain timely insights from our expert compliance team and leading industry voices. Each issue delivers practical guidance on emerging regulatory trends, critical compliance challenges, and best practices to help your institution stay ahead.

## Compliance calendar

Temenos-managed calendar that keeps your team informed of upcoming regulatory dates and free online training workshops. For your employees only, this fully customizable calendar is designed to accommodate the unique processes and events that are the pulse of your institution.

## Quick compliance guides

Stay ahead of regulatory changes with our concise, easy-to-digest Quick Compliance Guides. Designed for busy professionals, these guides provide actionable insights and step-by-step instructions to help your institution meet compliance requirements swiftly and accurately.

## Compliance manual chapter

Access expertly written chapters from our comprehensive Compliance Manual—your go-to reference for understanding complex regulations. Each chapter is regularly updated to reflect the latest federal and state requirements, ensuring your policies and procedures remain current and compliant.

## Compliance checklists


Ensure nothing falls through the cracks with our detailed Compliance Checklists. Whether you're preparing for an audit or reviewing internal processes, these checklists provide a structured approach to verifying compliance across all operational areas.

## Complaint log searches

Streamline your complaint management process with API-integrated access to CFPB complaint logs. Our platform enables efficient keyword searches and trend analysis, helping you identify emerging risks, benchmark against industry data, and proactively address consumer concern.

## Unlimited access. Unmatched expertise

Your annual subscription includes unlimited users, unrestricted platform access, and direct Q&A support from our seasoned compliance advisors. You'll also gain exclusive entry to our Helpful Resources section—packed with practical tools and insights—as well as access to a dynamic peer-to-peer forum where compliance professionals connect, collaborate, and share real-world solutions.



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## More information

To learn more about our Compliance Advisory Services and other Compliance solutions for financial institutions, visit [temenos.com/compliance](https://temenos.com/compliance)

**About Temenos** Temenos (SIX: TEMN) is the world's leading open platform for composable banking, creating opportunities for over 1.2 billion people around the world every day. We serve two-thirds of the world's top 1,000 banks and 70+ challenger banks in 150+ countries by helping them build new banking services and state-of-the-art customer experiences. The Temenos open platform helps our top-performing clients achieve return on equity three times the industry average and cost-to-income ratios half the industry average. For more information, visit [www.temenos.com](https://www.temenos.com)

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