Temenos Product Manager Copilot



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Design, test and deliver better products, faster.

Temenos Product Manager Copilot uses generative AI to help Product Managers identify new customer segments and create tailored products that comply with local regulations. By leveraging real-time insights and deep integration with Temenos Core, Product Manager Copilot accelerates product innovation, assists in primary assessment of new products for regulatory compliance, and helps identify edge cases.



Key benefits

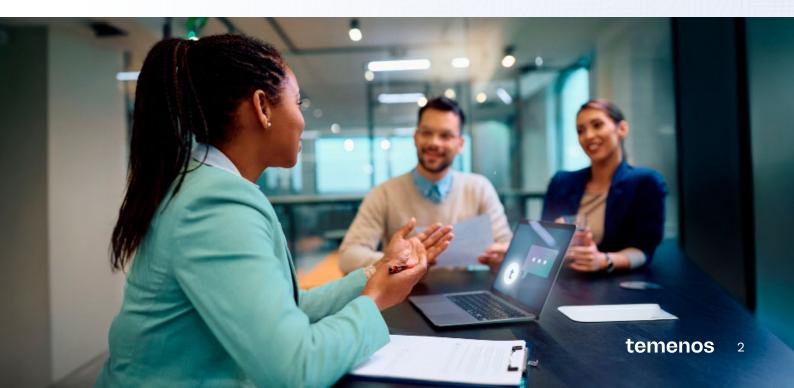
Grow your bank's revenues by discovering and understanding changing market needs, and offering products that resonate with your customers. Embedding a gen AI-powered Copilot within Temenos Core makes the platform more intuitive and accessible for everyone. It enables business users to

Benefits for Banks:

- Build loyalty by understanding your customers' behaviour and the opportunities this creates. Get easy access to customer insights in the Core to deliver the most relevant products.
- Grow revenues by accelerating productivity and reduce time-to-market by enhancing staff skills and knowledge around product design across all core banking capabilities.
- **3. Deliver operational efficiency** by generating test cases for happy and unhappy paths, and receiving support for regulatory compliance.

Benefits for Bank Employees:

- Streamline the end-to-end journey when creating a new product by getting support throughout the entire journey of creating a new product, from designing the right products to developing them in Temenos Core.
- 2. Boost employees' knowledge and skills with guided support on using out-of-the-box
 Temenos Core capabilities helping them to understand the platform's full potential and configure customer-oriented products.



The challenge

Product Managers typically invest significant time in market research to align with strategic initiatives and shape product ideas. But they often struggle to assess the impact of regulatory changes and face a steep learning curve in translating requirements into Temenos Core configurations.

Without the right tools, banks are struggling to identify new customer needs and align their product offerings to market demands and local regulations.

To stay competitive and ahead of competition, banks need tools that provide powerful, fast, and data-driven insights. They need to advance their systems with solutions that can streamline the product development process, enhance staff expertise, and support regulatory compliance.

As the first outcome of the Co-design Program, Temenos Product Manager Copilot supports the entire product development journey, reducing complexity and addressing real-world challenges Product Managers face.

It embeds gen AI into our Retail Core, enhancing productivity and simplifying the way bank users interact with Temenos Core. Developed using secure Microsoft Azure components and state-of-the-art LLMs, it is fine-tuned on existing Core documentation, banking processes, release highlights, error messages and overrides, as well as on Core data.



Recent research conducted for Temenos shows that banks plan to improve their customer experience, offer new services, reduce costs, and modernize legacy systems. Specifically, their top three goals over the next year are to:

> 46% Invest in new

Invest in new technology to improve customer experience

35%Offer new financial products/services

34%
Reduce operating costs

The same research also indicates that banks are implementing gen Al to:

64%
Improve their customer experience

58%
Enhance their customer support services

55%Boost internal productivity



Features



Pre-trained and pre-integrated:

Trained with Temenos data sources (documentation, processes, learning material) and pre-integrated with Temenos Core data.



Modular and expandable:

your own AI tools.

Each AI tool is implemented as a standalone AI capability.

Tailor your capabilities and add



Secure:

Only authorized users can access data and get responses, based on their roles.



Transparent:

By linking to underlying data sources used to create a response, Copilot boosts confidence and allows you to dive in at your own pace.



Multi-channel:

Accessible via a standalone web client, Core Explorer, and Microsoft Teams.



Multi-platform:

Available for on-premise, Cloud, or Temenos SaaS customers.



Temenos Product Manager Copilot will be initially available for SaaS customers running on Azure, and for other Cloud providers in 2026.

Our clients leverage our SaaS offering to access resilient, secure, and continually updated banking capabilities as-a-service, allowing them to focus on their customers and deliver at speed. Temenos SaaS offers the largest set of end-to-end banking services that are proven by banks around the globe across retail, business, corporate and wealth in over 30 regulated jurisdictions.

To find out more about Product Manager Copilot

Search Temenos Product Manager Copilot

Contact Temenos

About Temenos

Temenos (SIX: TEMN) is a global leader in banking technology. Through our market-leading core banking suite and best-in-class modular solutions, we are modernizing the banking industry. Banks of all sizes utilize our adaptable technology – deployed on-premises, in the cloud, or as SaaS – to deliver next-generation services and AI-enhanced experiences that elevate banking for their customers. Our mission is to create a world where people can live their best financial lives.

For more information, visit www.temenos.com.

