

# Temenos Ambassador Program

temenos



# The Ambassador Program

## Customers are Temenos' most valuable assets.

Our goal is to support **your success** with our market leading solutions. By enabling you to promote your accomplishments among key industry players, the Temenos Ambassador Program provides you with a chance to leverage this success.

## Key Benefits

- Positive exposure for your organization
- Demonstrate thought leadership
- Expand your network
- Accrue valuable rewards points
- Share your experience

## Temenos Ambassador Program reference activities options

The Temenos Ambassador Program provides many flexible opportunities for your company to gain visibility and recognition by sharing your achievements with peers, industry analysts or the press:

- **Site visits or one-to-one phone discussions** to share your achievements and best practices with the use of Temenos solutions with a Temenos customer or prospective client
- **Case studies** to highlight your success
- Speaking engagements at **events**
- **Press and analyst activities**

Select the activities you want to engage in according to your availability and corporate policy. We seek your permission prior to any reference activity to reconfirm your agreement to participate. For any reference piece, you review and **approve the messages** related to your company **before it is published**.



Join the Temenos Ambassador Program to enjoy all the program's benefits simply send us an email at [ambassadorprogram@temenos.com](mailto:ambassadorprogram@temenos.com)

# Reap the rewards

We understand your time is valuable. To thank you for your time and effort, we have created a valuable reward scheme. For each reference activity you partake in, points are allocated to you upon completion of the activity.



## Points you can earn

Activities	Points earned
ASSETS and ACTIVITIES	
Client quote or short paragraph in brochure	500
Case study	2,000
Short video	500
Case study video	1,000
Speaking at an event	800
Reference letter or reference details	500
Temenos value benchmark survey	3,000
TALKING TO ANOTHER TEMENOS CUSTOMER OR PROSPECT	
Reference meetings at events	500
Reference call	1,000
Reference onsite visit	1,500
PR and ANALYSTS	
Press meeting or call	1,000
Press release (including a quote)	1,000
Blog creation (including a quote)	1,000
Analyst meeting or call	1,000
Short analyst survey	1,000
Long analyst survey	3,000
Press Release (without a quote)	500
Blog creation (without a quote)	500

# Rewards you can redeem with your points

Check your points balance on the Ambassador portal

Activities	Points Required	Activities	Points Required
<b>Temenos Community Forum (TCF) entry pass</b>	2,000	<b>Temenos Learning Community (TLC) membership (all solutions)</b>	2,500
An annual event that brings together banking executives, industry experts, fintechs, partners and Temenos experts and leaders		A cloud-based, individual one-year subscription service, which delivers 24x7 access to online training and certification to all Temenos solutions	
<b>Packaged Service session with an expert</b>	1,000	<b>Temenos Learning Community (TLC) membership - Digital Banking</b>	1,500
1 hour with an expert to discuss how services can support your future plans, i.e upgrade, performance health, cloud readiness and governance		A cloud-based, individual one-year subscription service, which delivers 24x7 access to online training and certification for Temenos Digital Banking solution	
<b>Temenos Learning Community (TLC) membership - Payments</b>	1,000	<b>Temenos Learning Community (TLC) membership - Core Banking</b>	1,500
A cloud-based, individual one-year subscription service, which delivers 24x7 access to online training and certification for Temenos Payments solution		A cloud-based, individual one-year subscription service, which delivers 24x7 access to online training and certification to all Temenos Core Banking solution	
<b>Temenos Learning Community (TLC) membership - FCM</b>	1,000	<b>Temenos Learning Community (TLC) membership - Wealth Management</b>	1,500
A cloud-based, individual one-year subscription service, which delivers 24x7 access to online training and certification for Temenos FCM solution		A cloud-based, individual one-year subscription service, which delivers 24x7 access to online training and certification for Temenos Wealth Management solution	

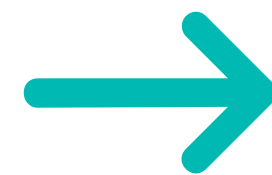
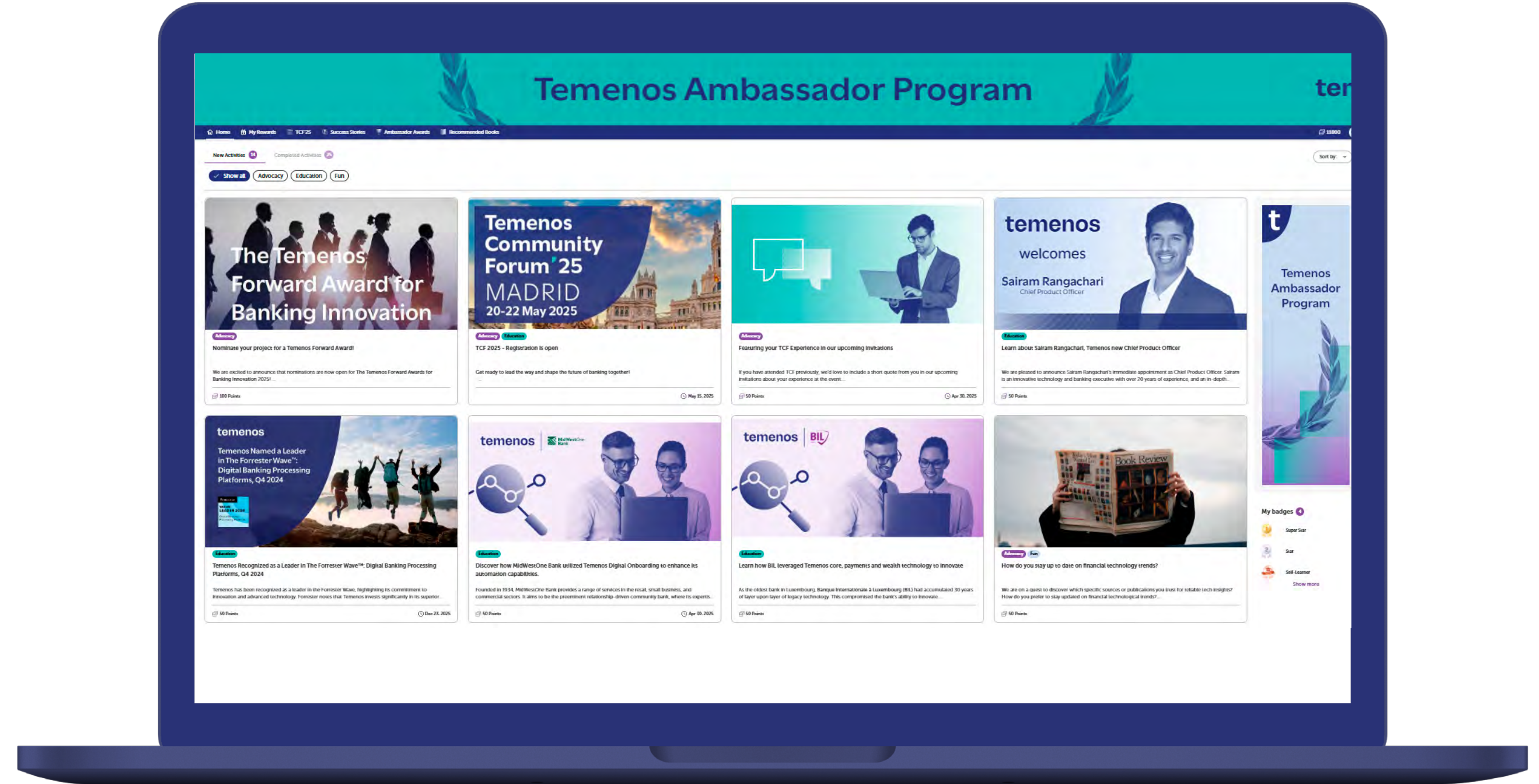
## Rewards for Credit Unions (LMS) customers in North America only

Activities	Points Required
<b>Collections Training System Admin and End User</b>	4,000
2-day online training series via WebEx for new Temenos Digital customers, new collection management staff, or anyone with a hand in configuring the system.	
<b>Collections Training Customer Site Complete Training</b>	6,000
4-day onsite combined training and consulting. System Administrator Training is conducted at your financial institution. (Customer will be responsible for Consultants Travel Expenses)	
<b>Origination Training Onsite Admin Training</b>	6,000
4-day onsite training series for new Temenos Digital customers, new loan origination management staff or anyone with a hand in configuring the system. (Customer will be responsible for Consultants Travel Expenses)	
<b>Consulting Usage of methodologies and tools in API</b>	1,000
4-hours online consulting package via WebEx designed to assist new and existing Temenos Digital customers with using the methodologies and tools available in the Application Programming Interface (API).	

# Ambassador Portal

As an ambassador you can access the exclusive ambassador portal to view your points online and redeem a reward.

We offer you many opportunities to earn more points by simply clicking on the activities on the home page.



If you have not yet registered to the portal please send us an email at [ambassadorprogram@temenos.com](mailto:ambassadorprogram@temenos.com) and we will send you further instructions.

# Temenos Forward Ambassador Award

At Temenos, we are passionate about our customers and we are committed to putting you at the core of our business, to generate long-term value.

In 2018 at Temenos Community Forum, we launched the Temenos Forward Ambassador Award to recognize individuals from our distinguished group of ambassadors who have made an outstanding contribution to our industry and best represent the attributes of a visionary leader.



## Temenos Wall of Fame Winners of the Temenos Forward Ambassador Award



**Jihyun Lee**  
Julius Baer  
2025 Winner



**Dan Broten**  
EQ Bank  
2024 Winner



**Abdullah Alomari**  
Al Rajhi Bank  
2023 Winner



**Friso Westra**  
ABN AMRO  
2022 Winner



**Chris Sozou**  
Virgin Money Australia  
2021 Winner



**Eddy Tai**  
Bank of Singapore  
2019 Winner



**Fred Cook**  
Blueshore Financial  
2018 Winner

# What do our Ambassadors say about the program



I enjoy participating in the Temenos Ambassador Program for the **networking opportunities**, and especially the **additional opportunities to attend and participate at TCF.**"



**Michael Walsh,**  
Chief Information Officer



The Temenos Ambassador Program is a **dynamic tapestry** where **passion for innovation** weaves a bridge between **visionary minds and limitless possibilities.** It Inspiring connections, fosters expertise, and nurtures growth."



**George Neizer,**  
Head of ICT Department



Temenos Ambassador Program is a **great initiative** from Temenos to keep its clients and partner active and interacting. It also gives the ambassadors a platform to **share their experience of using Temenos Products.**"



**Muhammad Usman Asif,**  
Team Lead Manager -  
Core Banking Applications



Temenos Ambassador program is a **unique program** which not only provides **unique opportunity** to network but also rewards you for providing references to potential customers."



**Emmanuel Amankona,**  
Head, ICT Governance and  
Administration



The Temenos Ambassador Program is a **unique opportunity** to connect with likeminded people and Temenos partners, **share experience and explore new Temenos solutions** to help my organization thrive on the **latest technological developments** in the banking industry."



**بنك السلام**  
**Al Salam Bank**

**Pepa Nikolova,**  
Project Delivery Manager



Being part of the Temenos Ambassador Program is truly rewarding. The community offers **unparalleled networking opportunities**, the excitement of earning points and redeeming them for exceptional rewards, and the honor of receiving the Ambassador Award. Each year, the ambassador reception at TCF is a highlight—a **chance to connect and share experiences.** I am **proud to be an ambassador** and enthusiastically share my **positive experiences** with peers about Temenos."



**Jacinta Kamemba,**  
Global Director of Digitization

**How to join the Temenos Ambassador Program?**

Simply send us an email at [ambassadorprogram@temenos.com](mailto:ambassadorprogram@temenos.com) and we will contact you back!