# Temenos for Credit Unions

A solution transforming your member experience across all lines of business



temenos

# Your members come first every time with Temenos for Credit Unions

Temenos has served credit unions for over 20 years, so your mission of putting your members and communities first is our top priority too.

We created Temenos for Credit Unions to empower your institution to deliver an exceptional member experience and enhance operational efficiencies, giving your employees more time to build and deepen relationships with members.

Our cloud-friendly solution is for member onboarding, consumer and small business lending, collections, and digital banking.



### A cloud friendly solution to transform your member experience

Temenos for Credit Unions is a solution for creating, maintaining, and continuously improving the banking experience for both members and employees. With modules for onboarding, loan origination, collections, and SaaS banking, our solutions empower credit unions to deliver innovative products and services to attract, engage, and retain members while staying compliant.

#### **Onboarding**

Deliver outstanding member experiences that drive member acquisition, satisfaction, and long-term relationships with frictionless onboarding journeys.

#### Collections

Reduce delinquency, increase efficiency, and boost collections efforts, all while creating a better experience for borrowers and lenders with a full featured collection management system.

#### **Loan Origination**

Take your lending to the next level with our innovative application for both direct and indirect lending that has raised the bar in automated solutions.

#### **Cloud for Credit Unions**

Get the freedom to design, distribute, and manage a new breed of banking offerings in any business model, at scale, and from the trusted SaaS in banking.





#### Fast Go-To Market

Accelerate delivery by focusing on configuring the most high-impact aspects of the software to create the greatest value and competitive advantage.

#### **Agility & Responsiveness**

Our open-API architecture enables the rapid and continuous integration of capabilities and services from the wider ecosystem.

#### Frictionless Digital Journeys

Drive member loyalty and engagement by delivering personalized product offers and true omnichannel banking experiences.

#### Automated, rule-based processes

Optimize decisioning and focus on relational activities while maximizing operational efficiency, revenue growth, and risk management.

#### Extensibility

Safely explore and deploy new banking services and capabilities with our low-code tooling and catalog of APIs.

#### **Hosting Optionality**

Gain the benefits of continuous operations, cloud security and resilience when you deploy via Temenos SaaS, or deploy on-premise.

#### **Best of Breed Integrations**

Temenos is a leader in providing connected technology to the financial industry. Leveraging an open API and integration with best-of-breed providers, we connect key services with innovative software creating the optimal work environment.

## Why Temenos is everyone's banking platform

135%

**20**%

97%

increase in consumer loan portfolio – FORUM Credit Union increase in efficiency of workflow – Wescom Credit Union retention rate with the new mobile app – Partners Federal Credit Union



With Temenos, we are making banking better for our members, giving them the tools and services they need to improve their financial wellness. Having a strong network of partners on hand is essential to drive change, and Temenos plays an important role in our success..."

#### **Jim Block**

Executive Vice President & Chief Operating Officer, BCU



We always aim to embrace leading-edge technologies, and the Temenos solution fit with our vision perfectly."

#### Jeff Smrcka

Vice President, Consumer Lending, Wescom Credit Union





#### More information

To learn more about Temenos for Credit Unions and other cutting-edge software solutions for credit unions, visit: <a href="https://www.temenos.com/solutions/credit-unions/">https://www.temenos.com/solutions/credit-unions/</a>

#### **About Temenos**

Temenos (SIX: TEMN) is the world's leading open platform for composable banking, creating opportunities for over 1.2 billion people around the world every day. We serve 3000 banks from the largest to challengers and community banks in 150+ countries by helping them build new banking services and state-of-the-art customer experiences. The Temenos open platform helps our top-performing clients achieve return on equity three times the industry average and cost-to-income ratios half the industry average.

For more information, please visit www.temenos.com.

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