MozalK for Finance

MozalK is an ultra-secure and integrated web platform, designed to support the digital transition of Financial Institutions, in accordance with the compliance required by the Regulatory Organization. As a plug & play Reporting & Workflow Solution, fully integrated to the Temenos product suite, MozalK is specialized in Document Management & Business Process Automation.

From the Digital Client Onboarding, through any kind of Business Workflows to the generation of Client Reporting, MozalK offers a wide range of services to provide banks with a full front-to-back end solution.

BATCH PROCESSING
DUE DILIGENCE PROCESS
CLIENT COMMUNICATION
SMART WORKFLOWS
PRODUCTIVITY
DIGITALIZATION
DIGITAL ONBOARDING
NEW SERVICES
CLIENT REPORTING
INTUITIVE TOOLS
COMPLIANCE
DATA CENTRALIZATION

More info on jiway.eu
Digital Client Onboarding

Client onboarding is the first step of the customer journey into your business. By automating your process and building smart onboarding, you will enhance your client online experience and then expand your customer portfolio.

Collaborative Platform

Ease your communication with your partners and collaborators by centralizing and sharing all your business information, editing and signing documents across an ultra-secure digital workspace accessible for all staff with specific access rights.

Compliance & Risk management

Organize your own due diligence, KYC/AML and MiFID procedures according to compliance rules. Manage the risk profiling of your clients with a dynamic scoring solution and control operations with a 4, 6 or 8-eyes principle of validation. Be also compliant with FATCA and CRS regulations.

Contractual Documents Automation

The contracting process is time-consuming, especially when different departments are involved. Ease your process by generating automatically, in a few minutes, contractual documents, according to predefined variables and conditional questions. This will considerably reduce the risk of error.

More info on jiway.eu
Every client appreciates to be informed, especially when it concerns their investment. MozaIK provides an end-to-end solution that also supports client reporting processes.

With MozaIK, optimize all the production chain by automating the document process from the aggregation of different types of data (from multiple systems) to the mass production and distribution of client reporting.

Give your clients a personal space where they can request all information they need to follow their financial situation. They will have access to a customizable dashboard with dynamic widgets, having at the same time a completely personalized user experience.

Create, edit, share, sign (with an eIDAS compliant e-signature) and archive legal documents, together with the associated certified audit trail, in a few seconds, and then create every document you need, such as account statement, portfolio reports, factsheet, account opening contract, or any other document requested.

Create as many Microsoft Word® templates as needed and integrate them into the platform, building a solid foundation for future automatic document generation.
**Specific User Dashboards**

Every job has its tricks and tips, that is why it is more comfortable to have your personal user dashboards with your favorite widgets. Make available all pertinent information required to manage your own activity: monitoring dashboards, favorite dossiers, missing or expired documents, financial statements, last reports, KPIs, etc.

**Business Process Automation**

Automate all the business workflows identified by the bank, from data acquisition to automatic generation and signing of contractual documents with an eIDAS compliant e-signature. Digitalize and automate all stages of procedures.

**Customizable E-forms & E-questionnaires**

Create and personalize e-forms and e-questionnaires in minutes for collecting information, creating marketing campaigns or surveys.

You can also inform your clients about new regulations, collect the data requested, analyze it and feed your customer database in any IT system.

The solution also offers a full range of options such as a scoring system or e-signatures solution, from basic to advanced e-signature (eIDAS compliant).
**USE CASE | CLIENT ONBOARDING**

**ONBOARDING INTERFACE**

1. Registration / Login
2. Onboarding Process (KYC/AML, financial info, Tax residence, MiFID, FATCA, etc.)
3. Final review
4. Trustee identification & contract e-signature
5. Data validation by the bank
6. Monitoring Dashboard

**MOZAiK**

6. Check Data Validation 1
7. Check Compliance Validation 2
8. Check Management Validation 3

**Data & Documents Interface**

- Client dossier creation
- Client Number
- Client Relations
- Dataroom

More info on [jiway.eu](https://jiway.eu)
MozaIK

Ecosystem

Digital Client Onboarding
E-signature (eIDAS compliant)
Customer Portal
Two-factor Authentication
Specific User Dashboard
Alerts & Notifications

Client Reporting
Compliance
Specific User Dashboard
Document Management System
Automatic Due Diligence Process
Client & Counterparty Data

Specific User Dashboard
Real-time Synchronization
Scheduling Tool
Batch Processing
Workflow Management

Cloud-ready
SaaS or on-premise
Multi-lingual platform

Flexible
Scalable
360° overview

Client-oriented
Digital workspace
Open system through APIs

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MAKE THE DIFFERENCE FOR YOUR CLIENTS

Facilitate and secure the exchange of information.
Offer value-added services with customizable customer portal.
Simplify the decision and validation processes.
Ease their account opening.
Digitalize and strengthen their customer experience.

SIMPLIFY YOUR KEY OPERATIONS AND INCREASE YOUR PRODUCTIVITY

Get full control over your business through a cost-effective front-to-end solution.
Speed-up your go-to-market with new products.
Enhance your operational efficiency by creating your own proper business rules.
Expand your customer portfolio by simplifying your client acquisition process.
Meet due diligence requirements on time.
Digitalize your procedures and key administrative operations.
Automate and personalize your business processes.

More info on jiway.eu
Contact

Luc Charlier
Managing Partner, Executive Director

Email: lcharlier@jiway.lu
Phone: (+352) 26 84 54 61
Mobile: (+352) 621 317 685

Jiway S.A.
Building SolarWind 2nd floor
13, rue de l’Industrie
L-8399 Windhof

www.Jiway.eu