



# TEMENOS

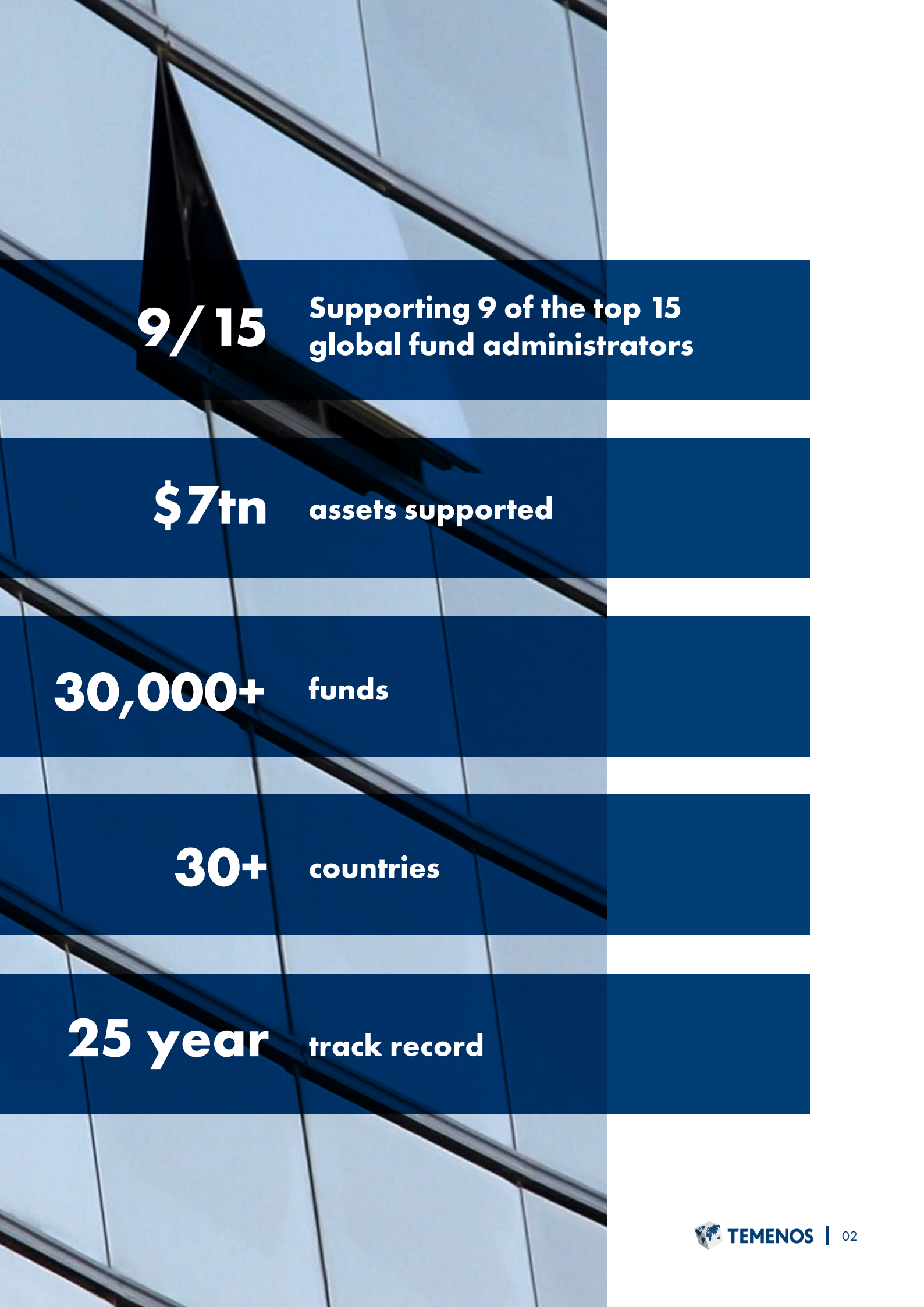
## **Temenos Multifonds**

Investor Servicing & Transfer Agency

Transform your investor servicing and transfer agency activities with a single, global solution to deliver a step-change in efficiency, control and oversight. Temenos Multifonds has the most extensive capability in the industry, integrating all administrative support functions and supporting the full investment lifecycle for traditional and alternative funds.

At Temenos, we don't just deliver market-leading solutions, we believe in true partnerships to help our clients enter new markets, launch new services and win new business.





**9/15**

**Supporting 9 of the top 15  
global fund administrators**

**\$7tn**

**assets supported**

**30,000+**

**funds**

**30+**

**countries**

**25 year**

**track record**

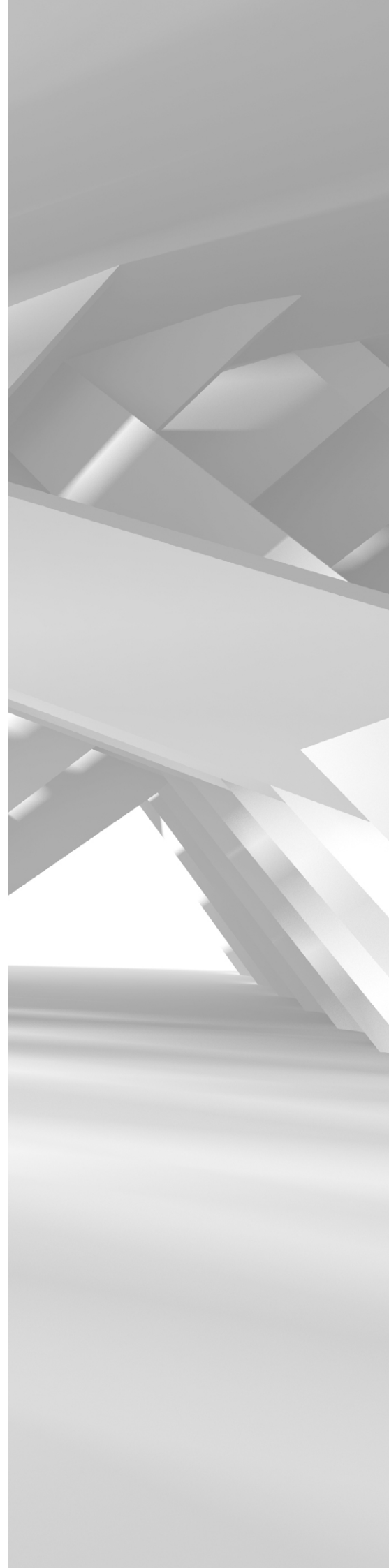
# How We Address Your Goals and Challenges

In recent years the asset management industry has witnessed a seismic shift of falling fees and a move away from core active strategies to low cost passive and high yielding alternatives. The industry has had to work hard to protect margins through product innovation and cost efficiency.

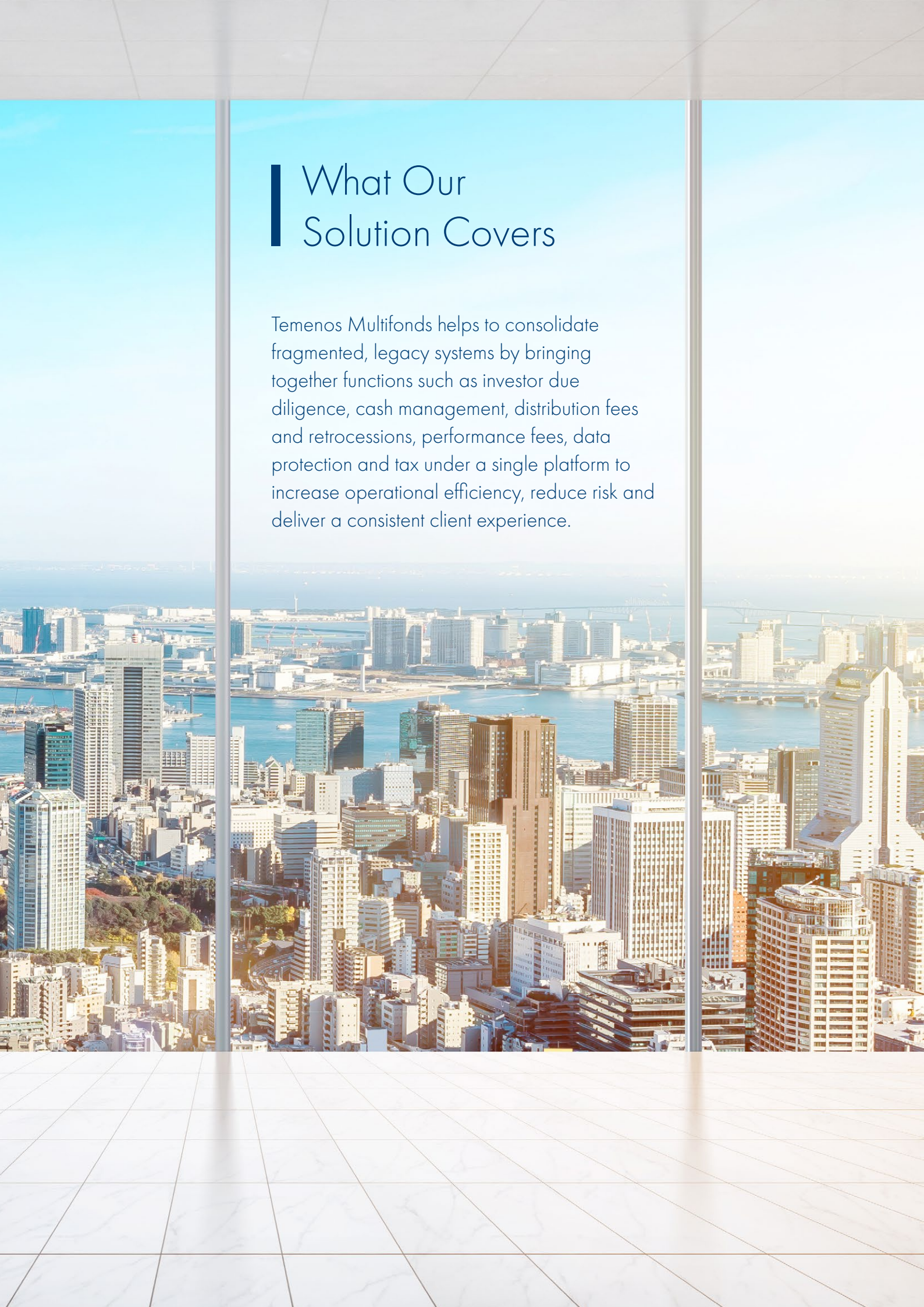
From a technology perspective, managers need to review their existing environments. Supporting traditional and alternatives funds on a single platform, as well as consolidating legacy, fragmented systems is essential. Building a single environment for investor registration, dealing, cash management, fee processing and data protection can allow transfer agents to reap the benefits of increased oversight and control, helping to improve processes and identify risks across the operation.

It has become paramount for managers to differentiate themselves with a truly digital experience for retail investors, from seamless digital onboarding to managing their investments, anywhere, anytime.

Investor servicing and transfer agency providers need to face up to these challenges and respond by adopting digital platforms that can support global operating models, not only for core functions of investor record keeping, but also for administration processes for the full investment lifecycle, across all fund types, in multiple global jurisdictions.





An aerial photograph of a city skyline, likely Tokyo, viewed from a high vantage point. The image is overlaid with a light gray grid pattern. The sky is a clear, pale blue, and the city below is a dense collection of buildings of various heights and colors, interspersed with greenery and water bodies. The overall tone is bright and professional.

## What Our Solution Covers

Temenos Multifonds helps to consolidate fragmented, legacy systems by bringing together functions such as investor due diligence, cash management, distribution fees and retrocessions, performance fees, data protection and tax under a single platform to increase operational efficiency, reduce risk and deliver a consistent client experience.

# I Features

## **Digital, Data-Driven Solutions**

Apps for distributors and retail investors offer self or assisted onboarding capabilities, direct access to investments into funds and review of the evolution of their portfolio over time. Additionally, transparent data allows clients to gain insights and drive their digital futures.

## **Investor Registration and Due Diligence**

Integrated and sophisticated KYC and AML frameworks to guide users through the requirements for appropriate due diligence, not only on registration, but through the entire life of an investor's holding.

## **Automation, Workflow and Controls**

Integrated workflow, controls and exception management frameworks to enhance levels of automation and oversee your operations through an exception-based processing model. The transaction dashboard helps oversee the full investment lifecycle for traditional and alternative funds, from receipt of electronic order instructions, through cash management, dealing and pricing.

## **Alternative Fund Structures**

Supporting the administration requirements of private equity and various hedge fund structures, including limited partnerships, series of shares and investor equalization.

## **Flexible Fees and Commissions**

Support for the calculations of performance and incentive fees, distribution fees, retrocessions and commissions.

## **Regulatory Requirements**

Continual support for global regulation and local legislation. Temenos Multifonds supports FATCA and CRS reporting and has built in logic to identify US and non-US accounts and their corresponding FATCA categorization, as well as the CRS related information, including tax residence(s), TIN and self-certification.

## Benefits

**Consolidate fragmented systems onto a single, global platform**

**Increase operational efficiency through enhanced automation**

**Support full investment lifecycle on a single platform**

**Use data to gain insights into fund distribution and sales**

**Continuous regulatory support**

**Investor due diligence and data protection**

**Share the rewards of a market-leading commitment to R&D**

**"At Northern Trust we are committed to evolving our services and solutions to best support our clients' requirements. Investing is innovative, flexible and modern technologies and working with key partners such as Temenos is part of this strategy. Temenos' capacity to deliver a modern and open platform through Application Program Interfaces (APIs) reduces our time to market for new services enhancing client service. The Temenos Multifonds Global Investor platform will scale to support a significant increase in volumes and we look forward to our continued collaboration with Temenos Fund Administration."**

**Toby Glaysher,**  
Head of Global Fund Services



## More Information

Watch and learn how Northern Trust created a modern digital experience for their customers leveraging the rich functionality in Temenos Multifonds, for their Transfer Agency business.



Fund Administration  
Goes Digital



### Get in touch

To find out more about  
Temenos Multifonds, [contact us](#).

temenos.com

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### **About Temenos**

Temenos AG (SIX: TEMN) is the world's leader in banking software. Over 3,000 banks across the globe, including 41 of the top 50 banks, rely on Temenos to process both the daily transactions and client interactions of more than 500 million banking customers. Temenos offers cloud-native, cloud-agnostic and AI-driven front office, core banking, payments and fund administration software enabling banks to deliver frictionless, omnichannel customer experiences and gain operational excellence.

Temenos software is proven to enable its top-performing clients to achieve cost-income ratios of 26.8% half the industry average and returns on equity of 29%, three times the industry average. These clients also invest 51% of their IT budget on growth and innovation versus maintenance, which is double the industry average, proving the banks' IT investment is adding tangible value to their business.

For more information, please visit [www.temenos.com](http://www.temenos.com).

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THE BANKING SOFTWARE COMPANY