

Streamline Account Holder Communications with XDI

Integrated to the Collection and Recovery Modules

The XDI connector gives institutions the ability to outsource printing and mailing to Xpress Data, Inc. (XDI). Letters created within Temenos Infinity can be exported to XDI for delivery via First-Class or Certified Mail, saving your institution time and money!

KEY FEATURES

Complete Automation

With the XDI connector, letters generated during the Send Letter workflow are automatically flagged to be sent to XDI based on user-defined criteria. XDI receives a delimited data file, used to compose the letters, each morning through a daily import.

Access to all Documents

Quickly access all XDI documents and delivery information within the *person workspace* for easy letter tracking. The XDI Document Index Screen provides a complete list of documents for the current account that are generated through the system and stored by Xpress Data.

Quick Delivery

Letters received by 11 AM Pacific Time are typically printed and mailed the same day via First-Class or Certified Mail; or uploaded for electronic presentation.

HOW IT WORKS

While working accounts, run a "Send Letter" workflow and choose the type of letter you wish to create. The data is then sent to XDI to be produced and delivered.

Once complete, the Letter History Screen notates all letters outsourced to XDI and provides PDF documents to all submitted outsourced letters. Document delivery tracking for both First-Class or Certified Mail is included, as well as email invitation and document view tracking for electronically delivered documents.

BENEFITS

Save Time

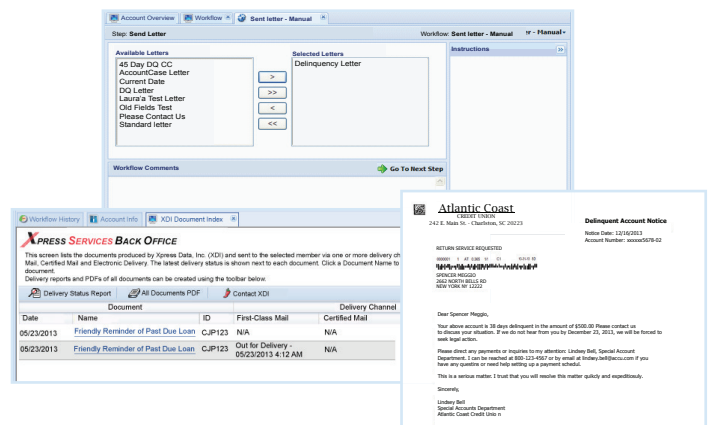
Let Xpress Data do the work for you! Rather than spending time printing and mailing letters and notices, focus on the other key functions of your business.

Save Money

Xpress Data offers reduced postage rates and lowers the number of pieces sent by combining multiple letters that are addressed to the same person into one envelope.

Increase Letter Quality

Xpress Data uses enhanced formats and laser printing to increase the quality and effectiveness of letters and notices.



The screenshot shows the 'Send Letter' workflow in the system. It includes a list of available letters such as '45 Day DD CC', 'Account/Credit Letter', 'DD Letter', 'Laura's Test Letter', 'Old Fields Test', 'Please Contact Us', and 'Standard letter'. A 'Selected Letters' box contains 'Delinquency Letter'. Below the workflow is a table of document delivery tracking.

Date	Name	ID	First-Class Mail	Certified Mail
05/23/2013	Friendly Reminder of Past Due Loan	CJP123	N/A	N/A
05/23/2013	Friendly Reminder of Past Due Loan	CJP123	Out for Delivery - 05/23/2013 4:12 AM	N/A

Below the table is a sample letter from Atlantic Coast Credit Union, dated 05/23/2013, regarding a delinquent account notice for \$100.00.

MORE INFORMATION

System Requirements

Version 9.02 or higher must be installed. Some new features may also require that version 10.31.10 or higher be installed.

Provider Highlight



XDI is focused exclusively on composing, producing and delivering credit union member correspondence including Temenos collection letters. These customized documents can be printed and mailed via First-Class or

Certified Mail or delivered electronically. Either way, credit union clients enjoy substantial savings in production and postage costs while significantly improving the quality and effectiveness of their member communications.

For more information about the XDI, check out www.xdi.com or contact your Temenos Account Manager. To reach Xpress Data directly, please email sales@xdi.com or call 858.676.9888.