



Streamline the Charge-Off process with CU Recovery

Integrated to the Collection and Recovery Modules

The CU Recovery connector is a fully integrated and streamlined connector for placing and managing charge-off accounts. CU Recovery has been integrated with Temenos Infinity since 2009 and was one of the original outsourcing connectors.

KEY FEATURES

Charge-Off Collections

CU Recovery performs collection work on all types of delinquent or charged-off loans on a contingency basis, including small balances as low as \$50 and overdraft share accounts.

Seamless Account Transfers

The CU Recovery connector allows financial institutions to set user-specified criteria which will automatically send charge-off accounts to CU Recovery. The accounts will be worked by CU Recovery on behalf of the institution.

Automatic Account Updates

Accounts provided to CU Recovery are automatically updated through a daily process via the platform. Keep track of how an account is being handled by monitoring any updates made to the account.

Robust Reporting

Create and distribute customized reports using the CU Recovery connector. The intuitive reporting capabilities within the system will allow your institution to accurately and easily generate reports within minutes.

BENEFITS

Reduce Time Spent on Charge-Off Accounts

The CU Recovery connector eliminates the need to prepare and place charge-off accounts. It also simplifies the process of tracking the collection activity on those accounts. Use the time saved to increase coverage on your performing loans.

Maximize Recoveries

CU Recovery has been working credit union charge-offs since 1990. Over time, they have developed processes that have resulted in the collection of over 223 million dollars for the 2,700 credit unions they

have served. Let them put what they've learned about charge-off recovery to work for you.

Around the Clock Service

Feel confident, knowing your institution's accounts are being handled by professionals. Specifically trained to collect on past due accounts, CU Recovery's soft-touch, member-focused approach and 24/7 service, will provide the results you expect from an industry-proven collection agency.

MORE INFORMATION

System Requirements

Originally rolled out in version 9.00. The connector requires you to be on version 15.00 or higher.

Provider Highlight



CU Recovery, Inc. has been providing delinquency management solutions for credit unions since 1990. A full service, nationally licensed collection agency managing non-performing and charged off loans with a comprehensive menu of third-party collection services. They have worked with over 2,700 credit unions, collected over 223 million dollars and repossessed over 14,000 pieces of collateral for their clients.

For more information about the CU Recovery connector, contact your Account Manager, or call CU Recovery at (800) 377-1798.