

# Seamless integration with Temenos T24

Implementation of QUALCO® Collections & Recoveries™ & integration with Temenos T24 Core Banking System

## Client



**KBC Bank Ireland** is a wholly-owned subsidiary of KBC Group. One of the top bancassurers in Belgium and Central Europe, RBI has a strong presence in Ireland, operating for over 40 years and is a leading provider of business and personal financial services).

## Business Needs

KBCI team needs an advanced Collections and Recoveries platform to secure **long term sustainability** and **profitability**.

Integration with T24 Core Banking System is required.

## Solution

**QUALCO® Collections & Recoveries™** platform to be used with the new Temenos Banking System and also integrated with Card Management and EFS Document system. Implementations of necessary interfaces with KBCI's back end systems.

## Project Scope

The objective of this Project is the implementation and rollout of **QUALCO® Collections & Recoveries™** to address all Business aspects of KBC Bank Ireland related to collections operations performed by the Central head offices and the branches network in Ireland.

## Results

- Full loan, cards products implementation.
- Seamless integration with Temenos T24
- Compliance with the Irish Code of Conduct



Implementation of **QUALCO® Collections & Recoveries™**



Integration with T24, Card Management & Document Management System



Compliance with Irish Legislation, Smooth integration