

Seamless integration with Temenos T24

Implementation of QUALCO® Collections & Recoveries™ & integration with Temenos T24 Core Banking System

Client



United Bulgarian Bank established in 1992 through the merger of 22 Bulgarian regional commercial banks. In the year 2000 NBG acquired 89.9% share in United Bulgarian Bank – then the second largest bank in Bulgaria. In 2004 the NBG shares in UBB reached 99.9%.

UBB membership in the NBG Group gave the Bank's business the stability and security of the South East Europe's most prestigious financial institution.

Business Needs

Implement an end-to-end solution to manage own book and servicing portfolios supporting Collections and Legal Operations with minimum customization effort in order to secure long term sustainability and profitability and to expand international business

Solution

QUALCO® Collections & Recoveries™ platform implementation with local customizations to address Bulgaria's to specific needs. Early, late & legal.

Results

- Full loan, cards products implementation
- Wide set of best business practices implemented
- Aggressive delivery plans were implemented successfully, without sacrificing quality. Customer expectations were met and project is considered one of the **most successful** of the NBG Group.
- Seamless Integration with Temenos T24



Implementation of QUALCO® Collections & Recoveries™



Various products supported & Integration with T24



Aggressive Delivery with no compromise in Quality