

Winning with products in a multi-speed world Fixed income roadshow March 2013

#### Disclaimer

Any remarks that we may make about future expectations, plans and prospects for the company constitute forward-looking statements. Actual results may differ materially from those indicated by these forward-looking statements as a result of various factors.

In particular, the forward-looking financial information provided by the company in this meeting represent the company's estimates as of March 2013. We anticipate that subsequent events and developments will cause the company's estimates to change.

However, while the company may elect to update this forward-looking financial information at some point in the future, the company specifically disclaims any obligation to do so. This forward-looking information should not be relied upon as representing the company's estimates of its future financial performance as of any date subsequent to March 2013.



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## Investor highlights

In H2 2012 we laid the foundations for sustained growth

Addressing a USD26bn market opportunity, underpinned by structural growth drivers

Strategy builds on sound fundamentals and capitalises on strong product assets and installed base opportunity

We are a true multi-product company with compelling value proposition and roadmap

We are clear on services role in product business, the route to even better customer success

Partner programme maturing, partners becoming significant complementary sales channel

Revenue growth and operational leverage drive strong earnings and cash over medium term

Strong fundamentals & clear strategy to deliver significant returns



## Agenda

Overview of Temenos
The market opportunity
Our credentials
Our strategic plan
Financials



## Temenos – a global market leader

# No.1

# World's leading banking software company

- 1,200+ installations in 140+ countries
- USD 450M revenues in 2012
- 3,700+ employees in
   57 international offices



#### World class delivery

- 43 new customers went live in 2012
- Strength and depth:
   900+ consultants,
   100 concurrent projects
- Community of 1500+ certified partner consultants

#### Product led

- Highest level of research and development in the industry
- Regular software upgrade strategy
- Passion for standards and openness



#### Global reach

3,700 57

38

offices

countries

**Americas** 

employees

Canada Costa Rica Ecuador Mexico USA

Middle Fast & Africa

Egypt Kenya Lebanon Morocco Saudi Arabia South Africa **UAE** 



Europe

Belgium France Germany Greece Kazakhstan

Luxembourg **Netherlands** 

Romania

Russia

Spain Switzerland

Turkey UK

**Asia Pacific** 

Australia Bangladesh

China

Hong-Kong

India

Indonesia

Japan

Malaysia

Pakistan

Singapore

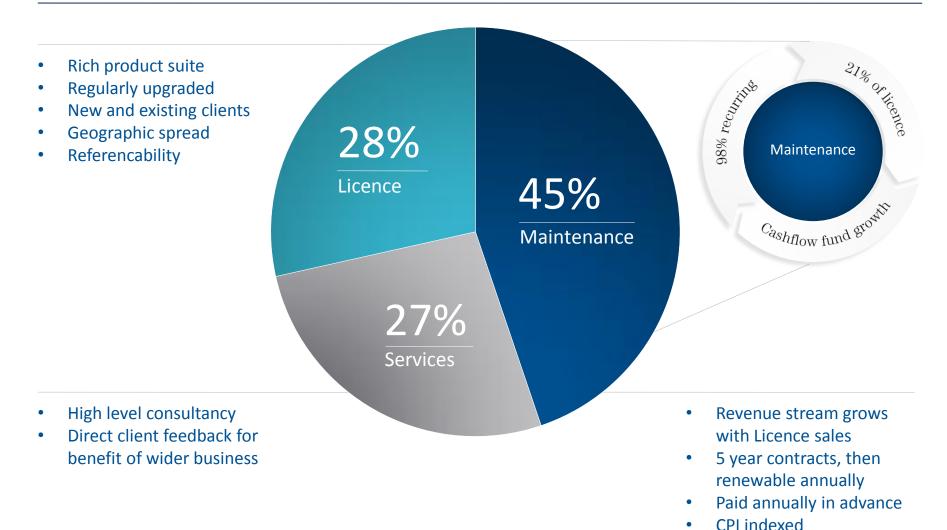
Taiwan **Thailand** 

Vietnam

Our global network enables us to be close to our clients, understand their requirements and deliver solutions quickly and accurately

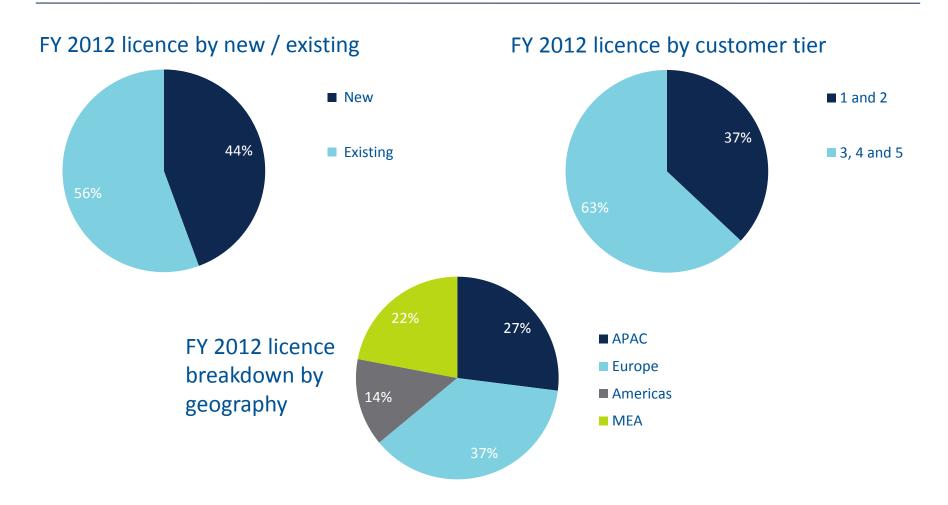


## Our revenue model: a product led company





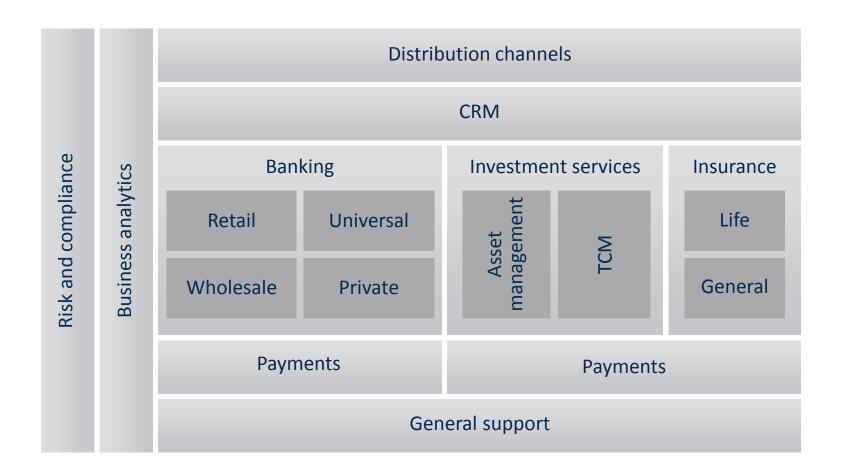
#### A diverse revenue base



## Greater stability of revenue streams



## Financial services landscape





## Financial services landscape

Rich product suite -----**Temenos Connect** WealthManger A Plus Management Services
Treasury Traders Risk and compliance AML Insurance **BusinesInsight**tics Triple' A Plus WealthManger Life T24 General Payments General support



## Management and governance



David Arnott CEO



Max Chuard CFO

#### Mark Winterburn Product Director

Mark Gunning Pre-Sales Director

Mike Davis Services Director

Mike Head Strategic Alliance Director

Ben Robinson Strategy and Marketing Director

**Regional Directors** 

#### **Board of Directors**



Andreas Andreades
Executive Chairman



Chris Pavlou INED, Vice-Chairman



George Koukis
Non-Executive



Ian Cookson INED



Sergio Giacoletto-Roggio INED



Thibault de Tersant



Central functions

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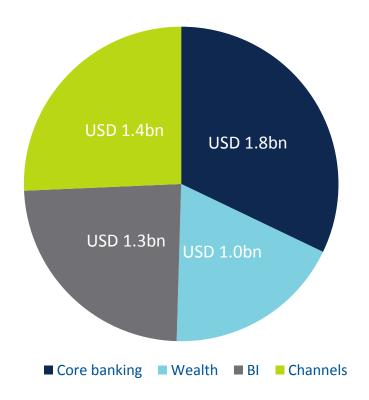
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## Market opportunity

Bank spend on third-party software today: a USD 5.5bn market\*



Source: Gartner, IDC, Celent, Temenos estimates

Organisation aligned around market that is 3x bigger than in 2009



<sup>\*</sup>Licence and maintenance spend

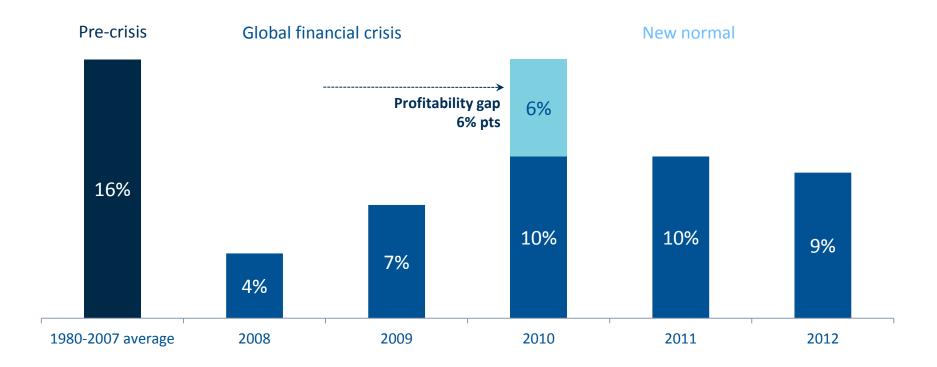
#### Market drivers

# Bank challenges Bank opportunities Regulation and cost Economic growth A newly empowered customer Demographics More intense competition **Innovation** Financial Services industry undergoing generational shift



## The profitability gap

#### Banks RoE levels globally



Source: BCG, Thomson Reuters

Profitability pressures are structural and cannot be ignored



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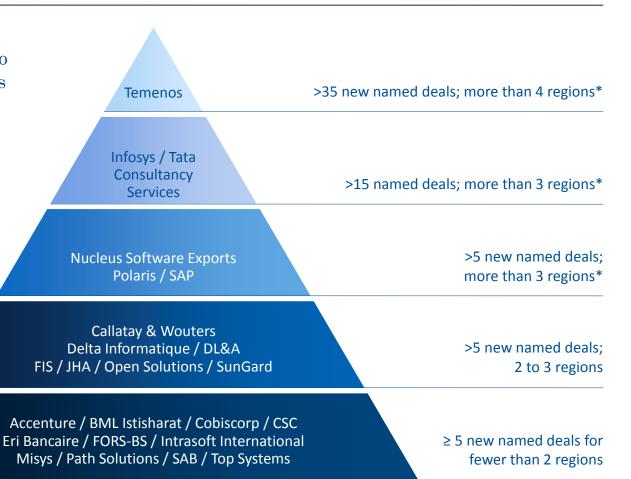


## Leading the competition

"Temenos has been the one of two firms in our Global Power Sellers category since Forrester introduced the global vendor pyramid for the 2006 global banking platform deals survey"

"(and this year) has the enviable position of the single Global Power Seller in the 2011 survey."

FORRESTER\*



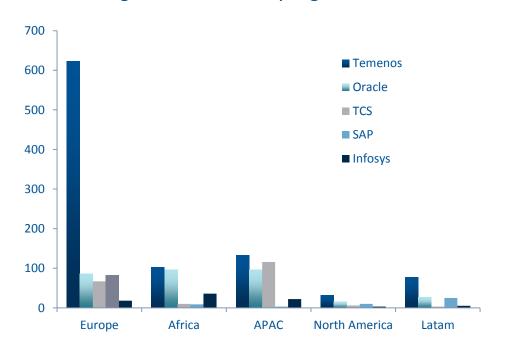
Source: Forrester "Global Banking Platform deals 2011", published April 2012

## The only Global Power Seller

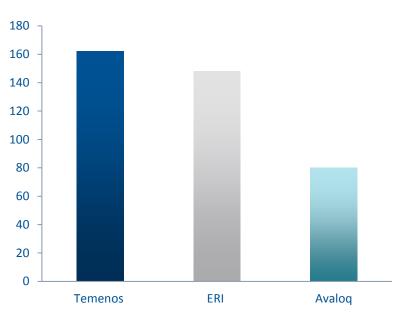


## The largest installed base

#### Core banking installed bases by region in 2012



#### PWM installed bases in 2012



Notes: Fidelity (FIS) includes ACBS and Profile; Oracle excludes Daybreak;

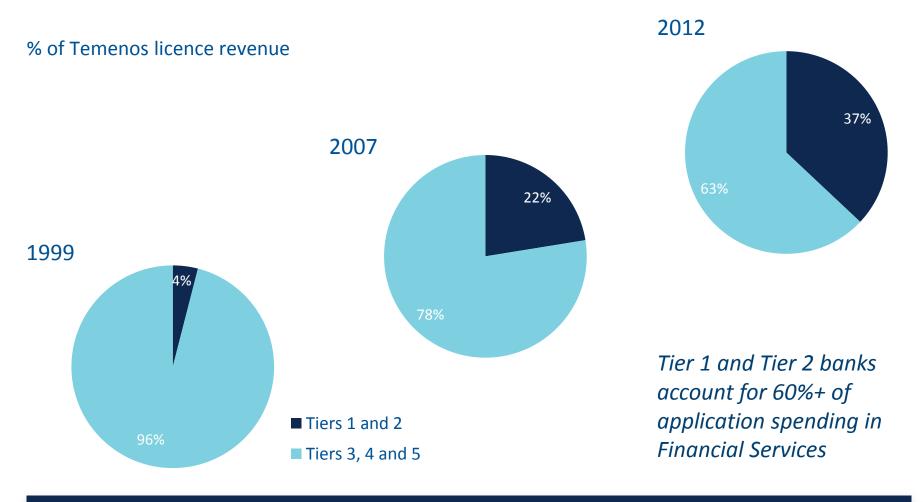
Temenos includes V.bank, Triple'A Plus and WealthManager

Source: IBS Intelligence, Capgemini, Temenos estimates

## Largest customer base in all regions and across all segments



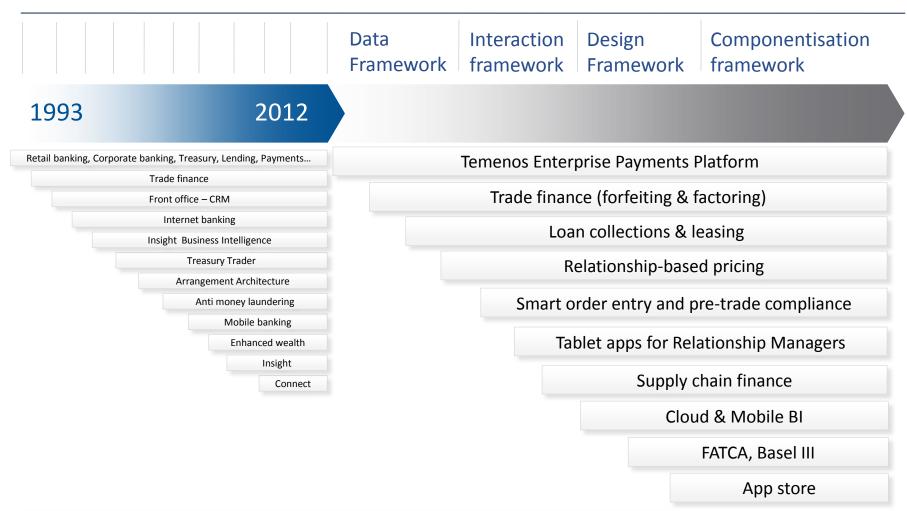
## Growth in top tier customers



Temenos' customers include 60% of the world's tier 1 banks



## A proud history of innovation

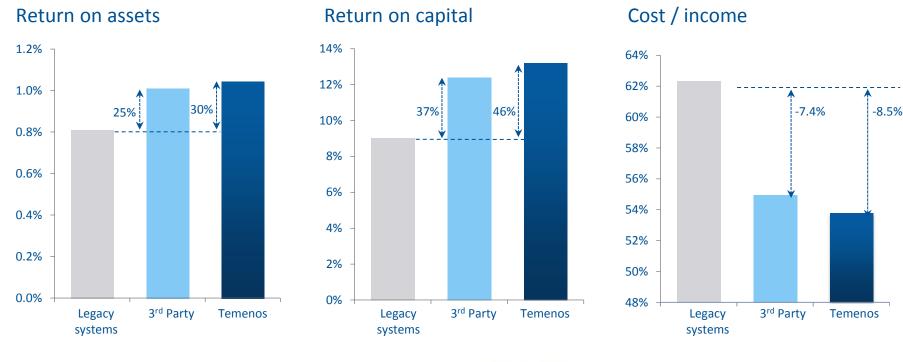


### Compelling and unrivalled roadmap



## The most profitable banks run Temenos

Performance of Temenos customers compared to banks using both other third-party systems and legacy applications



Data taken from white paper, "Bridging the Profitability Gap", co-written with **Deloitte.** 

Better results with 3rd party systems, even better results with Temenos



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### Strategic plan in context

#### Build 1993 to 2002

- Domain focus
- Truly global
- Single packaged product
- Commitment to openness
- High R&D
- Maintenance model
- Tier 3-5

# Scale 2003 to 2011

- Built out regional structure
- Expansion of addressable market
- M&A programme
- Partner programme initiated
- Margin expansion
- 10pp of market share gains
- Tier 1-2

# Lead 2012 onwards

- True multi-product focus
- Multi-deployment options
- Realising installed base opportunity
- Growth in key geos and segments, partners facilitating
- Further strategic M&A
- Maturity and consistency
- Tier 1-6

16% revenue CAGR30% adjusted EBIT CAGR

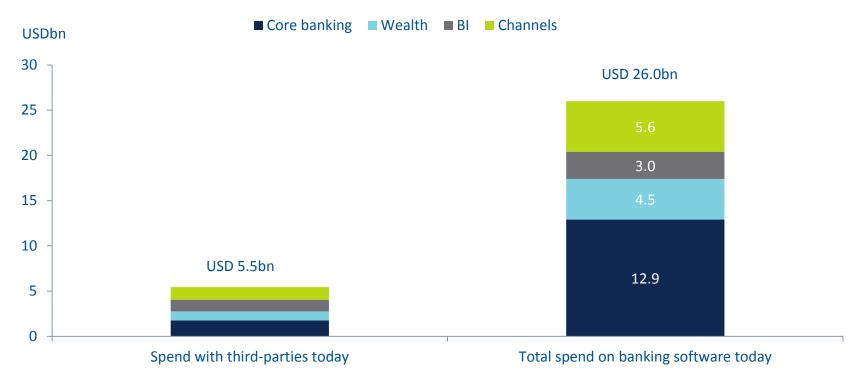
\*1995 to 2001

### Creating value



## Converting internal spending to external spending

Third party spend & total spend on banking software today\*



\*Licences and maintenance

Source: Gartner, IDC, Celent, Temenos estimates

Maintaining leadership in Core Banking; establish leadership in other segments



## Installed base opportunity

Temenos has more than 1,200 customers using its software (>1,000 discrete financial institutions)

Penetration rates across our product sets remain low (e.g. Insight at 20%, Internet banking at 18%)

There is a significant revenue opportunity coming from relicensing customers reaching end of their 10-year licence agreements, although still immaterial in 2013 and 2014

## Significant cross-selling opportunity



## Our strategic plan: licences and maintenance

#### Focus on product

Sustainably grow licence and maintenance revenues

Continued high investment in product

Underpins margin expansion and DSO reduction

#### Focus on target areas of growth

Core banking to grow slower

Channels, PWM, BI expected to be high growth areas

APAC and Americas to be fastest growing regions

Refocus sales to increase contribution from existing customers



## Our strategic plan: services

#### Higher margin services supporting product business

20% to 25% of group revenues

Higher value-add expert and productised services, driving even better levels of customer success

Reducing implementation times

Maximising reusability

Reduced cost base providing operational leverage



## Our strategic plan: partners

#### Partner strategy moving into the next phase

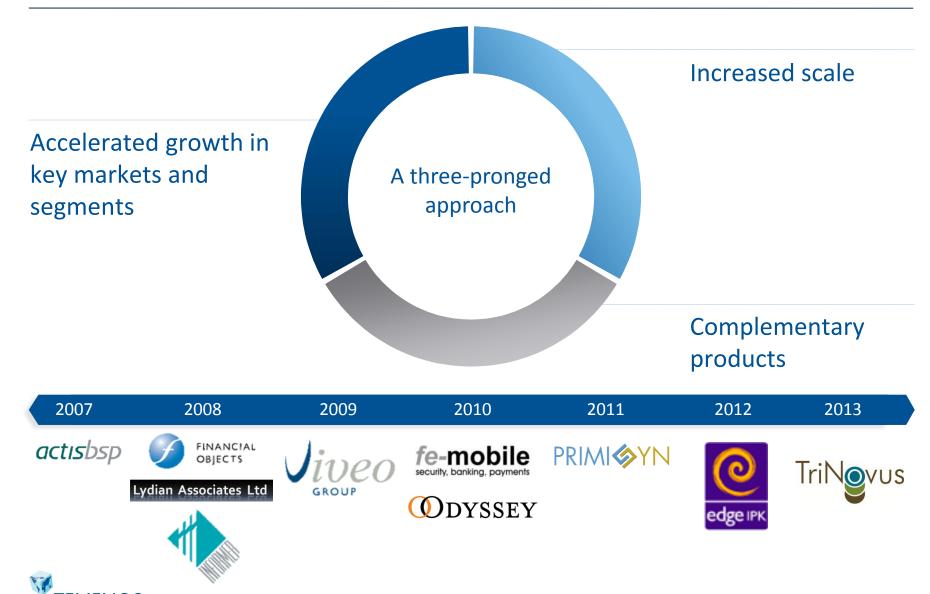
Totally aligned with services strategy, leveraging partners to support growth

Partners to drive growth in licensing, instrumental in opening up key segments and markets

Services partners taking greater role on projects, leading more projects



## Cautious and disciplined approach to M&A



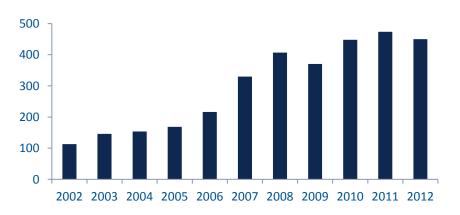
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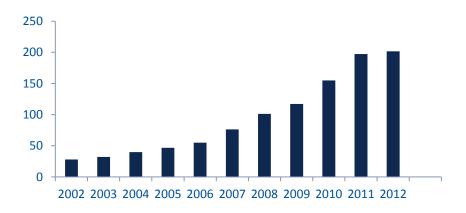


#### A track record of success

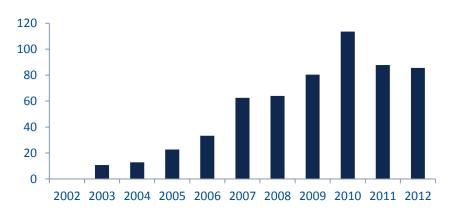
#### Total revenue (USDm) – 15% CAGR



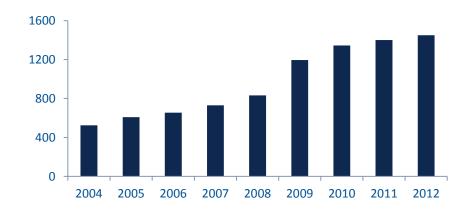
Maintenance revenue (USDm) – 22% CAGR



Adjusted EBIT (USDm) - 27% CAGR



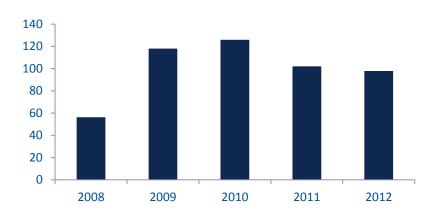
Installations (no.) – 14% CAGR



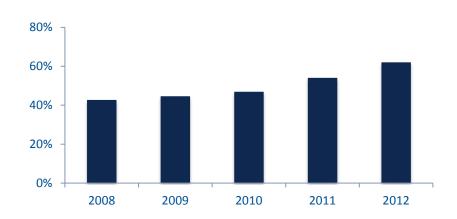


#### Resilience of cashflows

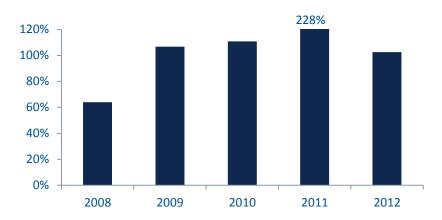
#### Operating cashflows (USDm)



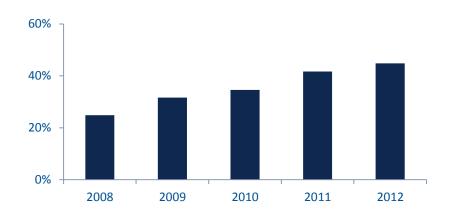
Installed based contribution to Licence rev'



#### Operating cash: EBITDA as a %



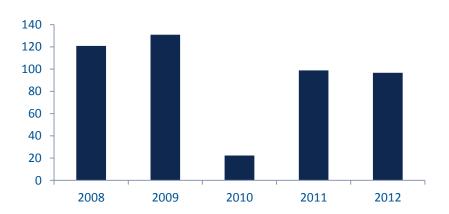
Maintenance as a % of revenue



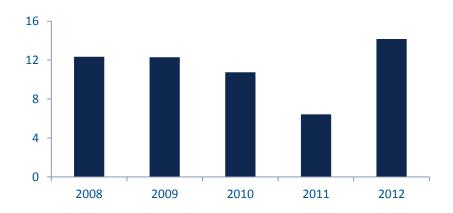


## Development of key metrics

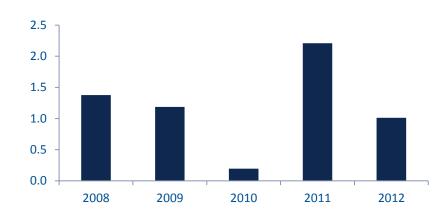
#### Net debt (USDm)



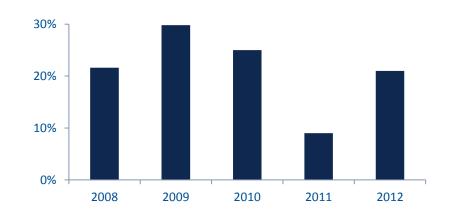
EBITDA / Interest (x)



#### Net debt / EBITDA (x)



**EBITDA** margin





## Financing policy and objectives

#### Commitment to key financial targets

- Optimal leverage of 1.0x to 1.5x net debt / EBITDA (with flexibility to go to 2.5x for the right strategic acquisition if clear path to deleveraging)
- 100%+ conversion of EBITDA into operating cashflow
- 10 to 15 day reduction in DSOs pa
- A sustainable dividend policy

Develop and maintain a core banking group of solid international players

Establish Temenos credit in the capital markets

Commitment to highest levels of transparency

#### Clear, measurable financial policies and objectives



## Medium term targets

10%+ licence growth

5%+ revenue growth

per annum

Economies of scale

Higher services margins

Revenue mix shift

100-150bps of margin expansion

on average

per annum

Shorter projects

New / existing mix

More cash up-front

Cash conversion over 100%

per annum

## Significant value creation



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# Questions







# 2012: Q4 and FY KPIs (vs 2011)

### LFL licence revenue

Q4 up 17% FY down 14%

### Adjusted EBITDA (and margin)

Q4 up 36% (margin up 9.4% pts) FY up 3% (margin up 2.0% pts)

### Cash

USD 114m of operating cash flow in Q4 102% conv' of EBITDA:op' cash for FY

### LFL total revenue

Q4 up 5% FY down 3%

### **Adjusted EPS**

Q4 up 103% FY up 1.1%

### Leverage

USD 97m of free cash flow in Q4 Net debt: EBITDA of 1x as at Dec 2012

# Strong Q4 licence growth; cost control drives margin expansion



# 2013 guidance

Non-IFRS revenue growth of 4.5% to 7.5% (implying revenue of USD 470m to USD 483m)\*

Licence growth of 5% to 10% (implying licence revenue of USD 131m to USD 138m)\*

Non-IFRS cost base of USD 368m with non-IFRS EBIT margin of 21.7% to 23.2% (implying non-IFRS EBIT of USD 102m to USD 112m)\*

**100%+ conversion** of EBITDA into operating cashIflow

Tax rate of 17% to 18%

\* At constant currency

Licence and revenue growth in 2013 with significant improvement in margins



# Operating income statement

In USDm	Q4 12	Q4 11	Y-o-Y
Licences	47.9	41.1	16.6%
Maintenance	52.8	49.9	5.8%
Services	33.5	36.0	-7.1%
Total revenue	134.2	127.0	5.7%
Adj. operating costs	86.3	91.8	-6.0%
Adj. EBIT	47.9	35.2	36.0%
Margin	35.7%	27.7%	8.0% pts
Adj. EBITDA	56.2	41.2	36.3%
Margin	41.9%	32.5%	9.4% pts

FY 12	FY 11	Y-o-Y
125.1	146.0	-14.3%
201.7	197.3	2.2%
123.4	130.1	-5.2%
450.2	473.5	-4.9%
364.7	385.7	-5.5%
85.5	87.7	-2.5%
19.0%	18.5%	0.5% pts
119.8	116.7	2.6%
26.6%	24.7%	2.0% pts

Licence momentum, strong maintenance and margin improvement



## Below the line income statement

In USDm except EPS (USD)	
Adj. EBIT	
Net finance charge	
FX gain / (loss)	
Tax	
Adj. net profit	
Adj. EPS	

Q4 12	Q4 11	Y-o-Y
47.9	35.2	36.0%
(2.1)	(2.5)	17.2%
0.1	(2.7)	NM
(3.4)	(9.0)	61.8%
42.4	20.9	102.2%
0.61	0.30	103.3%

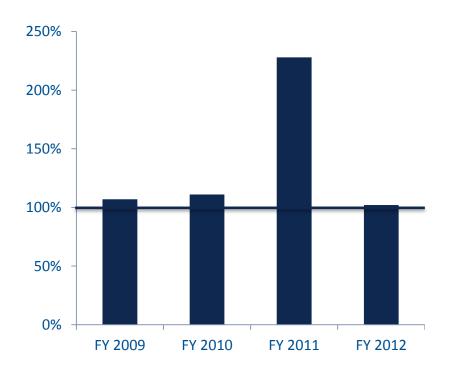
FY 12	FY 11	Y-o-Y
85.5	87.7	-2.5%
(7.8)	(8.6)	9.3%
(3.5)	(5.4)	35.0%
(12.6)	(12.2)	-3.2%
61.6	61.5	0.1%
0.88	0.87	1.1%

Adj. EPS up in both Q4 and FY with well controlled financing and tax structure



# Cash

### Cash conversion\*



### Adjusted operating cashflow (USDm)



# High quality of earnings; cashflow resilience



<sup>\*</sup> EBITDA into operating cashflow

# Balance sheet – debt and financing

In USDm
Credit facilities
Others
Total debt
Cash
Net debt
Treasury shares
Net debt and financing

31 Dec 12	Comment
213.8	USD 350m facility, due in 2017
0.6	
214.4	
(117.7)	Held in short term deposits
96.6	1.0x EBITDA
(50.8)	Held at market value as of 31 Dec 2012
45.8	0.5x EBITDA

**EBITDA** 

95.6

# 1x leveraged at year end



### Medium term: Revenue

### Licence

- Single digit growth in Core Banking; double digit growth in PWM, BI and Channels
- Single digit growth in Europe; double digit growth in other geographies
- Capitalising on cross-selling opportunities into the installed base
- Leveraging the partner channel to capture new markets

### **Maintenance**

Resilience of maintenance with 97% renewal rate

### **Services**

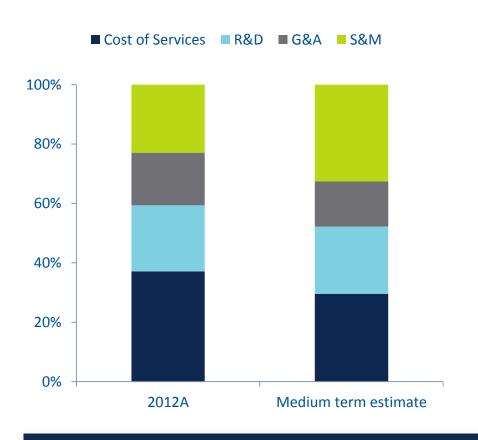
To contribute 20% to 25% of total revenues

Revenue growth of 5%+; Licence growth of 10%+



### Medium term: Cost base

### Cost breakdown



- Cost of services falling as % of revenue: focus on higher end services and leveraging fixed costs
- R&D falling as % of revenue (although increasing in actual amounts): exploiting scale synergies and productivity improvements
- G&A falling as % of revenue: leveraging fixed costs of running an already global business
- S&M rising as % of revenue: improving productivity coupled with significant investment drives licencing growth

S&M benefitting from leveraging cost of services, G&A and R&D



# Medium term: Margin

100-150bps of margin expansion on average per annum in the medium term

Margin improvement to be driven by

- shift in revenue mix
- improving services margin
- economies of scale

Investment will be monitored and released as we deliver licence growth, meaning that incremental maintenance revenue will entirely contribute to margin expansion

# Significant margin expansion



### Dividend

Temenos is highly cash generative with a strong balance sheet which enables

- servicing of our debt obligations; and
- investment in the business, including industry leading R&D spend; and
- funding for targeted acquisitions; and
- returning value to shareholders

The Board intends to initiate regular dividend payments

Subject to shareholder approval at the AGM on 24 May 2013, Temenos intends to pay an initial annual dividend of CHF 0.28 (c.USD 0.30) on 31 May 2013. The dividend record date will be set on 30 May 2013 with the shares trading ex-dividend on 28 May 2013

Temenos policy is to distribute a sustainable to growing dividend

# Dividend reflects maturity of the business



# Aligning with partners to maximise impact

# Technology partner ORACLE ORACLE





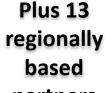






















# Powered by Temenos









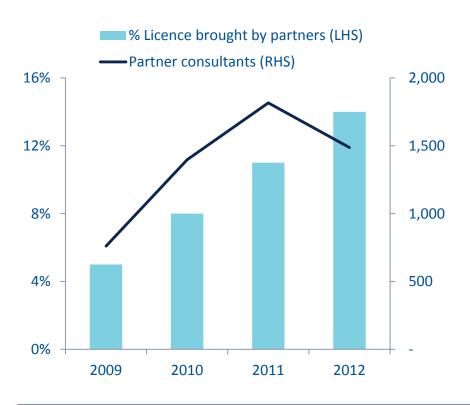






### Partners in numbers

# Licences brought by partners vs no. of partner consultants



- 14% of licence revenue in 2012
- 18 deals in 2012 across Asia, Middle East, Africa and Europe
- Partners involved in projects
   as of start of 2013 70+

# A sizeable ecosystem delivering results





