



SWBC Loss Mitigation Connector

Integrated to the Collection and Recovery Modules

Manage SWBC Loss Mitigation through Temenos

The **SWBC Loss Mitigation** connector delivers a unique suite of insurance and collection services within the Temenos Collection and Recovery modules, including service requests for field contact work, repossession, skip-to-repossession and remarketing.

Key Features

The SWBC Loss Mitigation connector provides the tools to consign, track, communicate, and resolve the entire asset recovery and disposal process. The entire asset recovery and disposal service may be handled through the Loss Mitigation connector through one or more Loss Mitigation partnerships.

Easily Initiate and Track Requests for Loss Mitigation Services

Account-level screens, designed specifically to monitor loss mitigation service requests, allow for the creation, tracking and management of requests within a single system.

Automate Batch Orders

The SWBC Loss Mitigation connector provides functionality to automatically take action on accounts meeting specific criteria. Through powerful configuration controls, you can configure your environment to automatically submit repossession orders.

Real-time View of Loss Mitigation Information

Information regarding your loss mitigation service requests are received in real time, allowing you to make more informed decisions. All comments, attachments, notes, etc. are housed within the Notes section of the connector and in the workflow history, giving you a complete and up-to-date view of all the work being performed on the account.

Never Miss a Step

As updates occur to service requests, alert emails are sent automatically. This prompts staff to take action, utilizing a pre-defined business strategy to move the service request from field contact to repossession and to remarketing.

Reporting at your Fingertips

Dashboards provide an up-to-the-minute view of all active loss mitigation cases and any alerts that require action.

The screenshot displays the SWBC Loss Mitigation Connector interface for account # 721236-8 - Benny Goodman. It includes sections for Person Information, Related Accounts, Case Summary, Actions Taken, and Past Cases for this Loan. An alert is visible asking 'Would you like to continue your order?' with Yes and No buttons.

Account #	Balance	Days DQ	Acct Type	DQ Amount	NCD	Coborrower
123456	\$30,000.00	95	Auto	\$951.63	01/09/2008 04:25 PM	

Case #	Year	Make	Model	VIN
1113	2007	Toyota	Highlander	ABC123456XYZ123

ServiceD	ateS	tatus	Price
Repossession	01/26/2009	Not Set	\$390.00

Benefits

Users benefit from the connector's ability to streamline the loss mitigation process.

Simplify Processes and Communication

Create a routine audit trail to eliminate errors, reduce compliance exposure, and streamline your communication.

Build Strategies that Suit Your Risk Needs

Leveraging industry-leading technology and best-in-class service providers allows you to create your own customized suite of services. Build a strategy tailored to you, starting with field contact work where a personal visit is made to your borrower in order to re-establish contact with your institution, then moving to repossession and skip.

Eliminate the Need for Multiple Programs

Eliminate time spent maneuvering between multiple screens and programs. All the necessary tools to initiate and track SWBC Loss Mitigation service requests can be found in the platform.

Stay One Step Ahead

All loss mitigation information is displayed in real time, eliminating errors made due to inaccurate or outdated information. In addition, standardized workflows ensure the collection process is done exactly as you have defined every time.

Maximize Your Resources

Maximize your return and reduce deficiency balances through the assistance of SWBC's network of loss mitigation professionals.

Repossession Summary		Alert												
Case#: 12312 Status: Pending Repossession Name: JOHN SMITH Loan#: 123123402 Opened: 08/18/2010	Year: 2001 Make: MERCEDES Model: BMW VIN: 123456123789456	There are currently no alerts for this case. If you need to cancel or place this case on hold, click here to proceed.												
This vehicle is assigned to multiple agents.		View updates for: Precision Rec & Locators - 1576 - Chester Springs PAR Towing Inc - 572 - Philadelphia PA												
Addresses Add Address	Order History Add Note													
Home 1235 House Road Chester Springs, PA 12345	<table border="1"><thead><tr><th>Date</th><th>User</th><th>Description</th></tr></thead><tbody><tr><td>8/18/2010</td><td>Ismith</td><td>Action Date/Time: 8/18/2010 8:00 am Home Address: 1234 Box Street, Apt12 Chester PA nothing new to report at this current time</td></tr><tr><td>8/12/2010</td><td>Ismith</td><td>Action Date/Time: 8/12/2010 9:00 am Home Address: 1234 Box Street, Apt12 Chester PA NO CHANGES TO REPORT AT THIS TIME</td></tr><tr><td>8/09/2010</td><td>Ismith</td><td>Action Date/Time: 8/09/2010 1:00 pm Home Address: 1234 Box Street, Apt12 Chester PA no changes to report at this time</td></tr></tbody></table>	Date	User	Description	8/18/2010	Ismith	Action Date/Time: 8/18/2010 8:00 am Home Address: 1234 Box Street, Apt12 Chester PA nothing new to report at this current time	8/12/2010	Ismith	Action Date/Time: 8/12/2010 9:00 am Home Address: 1234 Box Street, Apt12 Chester PA NO CHANGES TO REPORT AT THIS TIME	8/09/2010	Ismith	Action Date/Time: 8/09/2010 1:00 pm Home Address: 1234 Box Street, Apt12 Chester PA no changes to report at this time	
Date	User	Description												
8/18/2010	Ismith	Action Date/Time: 8/18/2010 8:00 am Home Address: 1234 Box Street, Apt12 Chester PA nothing new to report at this current time												
8/12/2010	Ismith	Action Date/Time: 8/12/2010 9:00 am Home Address: 1234 Box Street, Apt12 Chester PA NO CHANGES TO REPORT AT THIS TIME												
8/09/2010	Ismith	Action Date/Time: 8/09/2010 1:00 pm Home Address: 1234 Box Street, Apt12 Chester PA no changes to report at this time												
Phone Numbers Add Phone														
Home (123) 456-7890 Work (987) 654-3210														
Documents Add Document														
There are no items to display.														

More Information

System Requirements

Version 9.02 or higher must be installed in order to utilize the SWBC Loss Mitigation connector. Some new features may also require that the latest version of be installed.

Provider Highlight



SWBC is a diversified financial services company providing a wide range of insurance, mortgage, and investment services to financial institutions, businesses, and families. To learn more about SWBC, visit their website at www.swbc.com.

For more information about the SWBC Loss Mitigation connector, contact your Temenos Account Manager or reach SWBC directly at 866.647.8749, email AutoPilot@swbc.com.