



Outsource Collection Accounts to GRANT & WEBER

The GRANT & WEBER connector is designed to allow financial institutions to take advantage of both Pre-Charge Off Account Management and Charge Off Collections directly in the Temenos Collection and Recovery modules. Like your financial institution, GRANT & WEBER employs talented first-party loss prevention representatives, as well as knowledgeable collection professionals who use Temenos products to manage delinquent accounts.

Key Features

Daily, Automatic Transfer of Accounts

Periodically throughout each day, any accounts qualified to a queue that is dedicated to GRANT & WEBER will automatically be transferred to GRANT & WEBER's system. Each hour, GRANT & WEBER's Temenos platform continuously scan the SFTP server for additional files ready to be transferred. The Temenos system then automatically uploads all account information, payments, comments and related account files to the GRANT & WEBER system.

Track Progress

Each evening, the GRANT & WEBER system automatically transfer the results of that day's activities back to the financial institution's system, allowing progress to be monitored and reported.

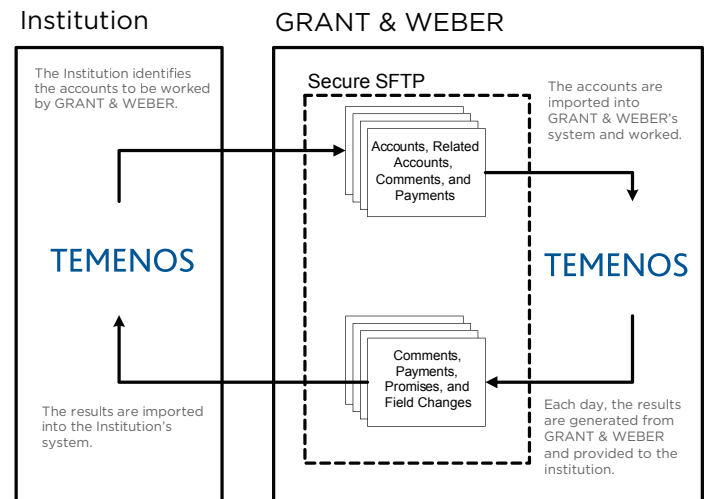
Pre-Charge Off Account Management

Save On Overhead

As delinquency volume fluctuates, GRANT & WEBER is there to help! Employ GRANT & WEBER to assist during times of high volume, after hours or add work effort on a portfolio; reducing the need to hire additional internal part- or full- time employees. This fluctuating staffing opportunity creates a solution that will save on costly human resource expenses.

Let GRANT & WEBER Work For You!

Upon receiving accounts, the GRANT & WEBER team of loss prevention experts begins making outbound phone calls and providing inbound customer services all while posting comments, taking promises, scheduling next contact dates, updating demographic information, and, most importantly, collecting past due balances on your behalf! The GRANT & WEBER program is also designed to mirror your internal policies and procedures, creating a seamless account holder experience.



The GRANT & WEBER Process

Pre-Charge Off Account Management (Continued)

Reduce Charge Off

GRANT & WEBER believes that effective recovery involves more than just collecting money; it requires communication, education, technology, training, reporting and project management. Their account holder services team is trained in each of these areas and is focused on minimizing charge off by curing delinquency early in the account cycle.

Charge Off Collection

Soft Touch Approach

GRANT & WEBER's team of professionals are trained to use a "soft touch" approach to maximize recovery and minimize complaints. This method has delivered proven results and will ensure that account holders are always treated with courtesy and respect.

Superior Technology and Collection Practices

GRANT & WEBER's intuitive contactability and collectability scoring models allow them to forecast the best opportunities to increase collections and focus additional energy on those accounts. These procedures, accompanied with their advanced technology and experienced collection staff, improve their recovery percentage and provide more net back dollars to your bottom-line.

More Information

System Requirements

Version 14.00 or higher must be installed in order to utilize the GRANT & WEBER connector.

Provider Highlight



GRANT & WEBER, established in 1977, is a nationwide accounts receivable management firm specializing in credit union pre-charge off account management and charge off collection services. We lower delinquency, reduce and recover charge off losses, and maximize return for our financial services' clients. With an official integration to Temenos, we are

seamless in our communication with account holders and manage accounts as a true integrated business office for the credit union or financial institution.

For more information about the GRANT & WEBER connector, contact your Temenos Account Manager.
