



TEMENOS  
MULTIFONDS

# Increasing Operational Efficiencies

The Temenos Multifonds Every Fund Survey 2018 - Part 2



In our latest Every Fund Survey, we asked asset managers, custodians, third party administrators and professional service providers to give their view on operational efficiency - how fund managers and asset administrators can unlock value from operational systems, open up new opportunities, and reduce costs.

Here's what they said...



## Increasing operational efficiencies is a key priority for asset management...

Industry focus of innovation over the next 12 months...



**90%**

of respondents think operational efficiency will become increasingly important

**#1**

Operational efficiency

**#2**

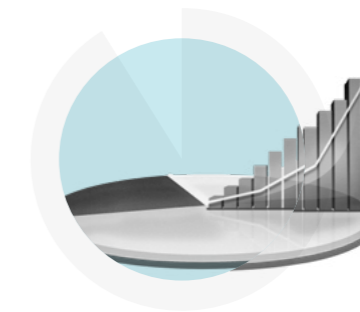
Product development

**#3**

Digital channels

**#4**

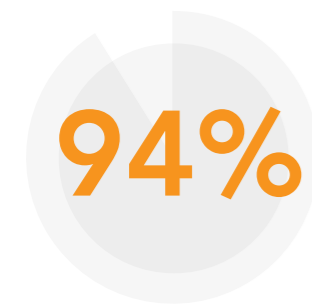
Risk management



**91%**

of respondents think increasing operational efficiency plays an important role in increasing profitability

## But technological innovation in operational support is not keeping pace...



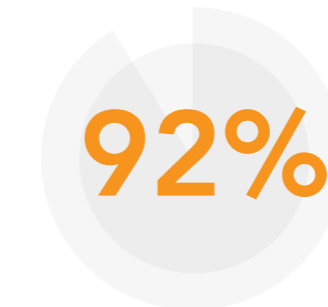
**94%**

of respondents said technological innovation in operational support needs to accelerate



**1 in 4**

respondents felt fund administrators and transfer agencies were not fully keeping pace



**92%**

of respondents said 3rd party technology providers have an important role to play in accelerating technical innovation

## The top value-add areas that asset administrators need to focus on...

**#1**

Supporting new asset classes (e.g. ETFs)

**#2**

Unlocking insights through data analytics

**#3**

Opening up new markets and jurisdictions

**#4**

Increase the speed to adapt to regulatory change

**#5**

Shortening the time period to produce NAVs

**#6**

Increasing client oversight and control



## About Temenos Multifonds

Temenos Multifonds is the world's leading specialist in investment accounting and investor servicing software. Globally, we support \$7 trillion of assets, across 30 countries, covering the full spectrum of product types and asset classes on our unique, single platform.

With over 20 years' experience in the delivery of core replacement projects, we bring together the best product, people and processes in our industry. By replacing fragmented legacy systems with a single, global platform, our clients typically enjoy efficiency improvements in excess of 30%.

Temenos Multifonds is a member of Temenos AG, the Swiss listed (SIX:TEMN) banking and finance software specialist.

## The Every Fund Survey

The survey was carried out between May and August 2018 and received 100 responses from the global asset management industry, including third-party administrator/fund administrators (30%), asset managers (24%), and custodians (16%), with auditors, consultants, law firms, and others accounting for the remaining respondents (30%).

Respondents are spread globally with 71% based in EMEA, 15% in North America and 14% in Asia.

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