

Productised Services Catalogue 2018

V-5.2/ 09.2018

1. Architecture and Governance – All Products

Service	Summary	Client Profile
Client Architect	<p>Designed for all Temenos customers, this service offers scheduled and structured engagement with one of our most experienced Business or Technical Architects.</p> <p>The Client Architect is a senior and influential figure within Temenos, typically a Global Centre of Excellence Leader for a specific business or technical domain. He/she will provide strong links for customers to our Product team, offering a Trusted Advisor and Design Authority service to align and optimise customer use of Temenos products with best practice and Temenos product direction. The value grows over time as the Client Architect builds influence and insight within the customer organisation, and grows his/her knowledge of the people, processes and business priorities.</p>	<ul style="list-style-type: none"> • All customers who want to optimise, upgrade or extend use of our products • Implementing customers with a need for a Temenos Design Authority presence • Partners or end customers for partner-led projects
Temenos Project Consultancy Service	<p>Governance service for all projects not delivered by Temenos, including partner primed and Temenos primed projects delivered (fully or partially) by a partner, focused on ensuring project success for all parties involved (client, partner and Temenos), through a combination of:</p> <ul style="list-style-type: none"> • Project management guidance by a Temenos Project Manager around risks, issues and methodology with Steering Committee presence • Solution guidance by a Temenos Client Architect providing solution review, architectural guidance and Design Authority presence • Project review upon start of the project and at regular intervals through the lifecycle • Active representation of the project within the Temenos regional and global project governance processes, designed to remove roadblocks and facilitate successful implementations <p>Enables Temenos to offer the benefits of our global knowledge base, best practice methods and processes, and implementation experience.</p>	<ul style="list-style-type: none"> • All Clients implementing Temenos solutions • Exception for the largest new implementations where governance will be designed on a case-by-case basis
Training Needs Analysis	<p>A short consultative exercise to define customer training needs, and offer recommendations for a successful and cost-effective training strategy.</p> <ul style="list-style-type: none"> • Covers all Temenos products • End user, IT Operations and Project Team training • Considers all Temenos training options including instructor-led courses, e-learning, customised training programmes and Temenos Expert Masterclasses 	<ul style="list-style-type: none"> • All implementing, upgrading and live customers



2. Core Banking Productised Services

Service	Summary	Client Profile
<p>Upgrade Assessment</p>	<p>The Upgrade Assessment is a short, high impact consultancy assignment to highlight specific business and technical benefits available to a customer through updating their Core Banking application. It supports development of a business case and helps determine the optimal scope, objectives and approach to the upgrade. It also helps the customer mitigate risks and maximise opportunities. The service consists of three structured analysis steps:</p> <ol style="list-style-type: none"> 1. Business Solution Review 2. Technical Architecture Review 3. Technical Upgrade Scoping <p>Completion of the Upgrade Assessment provides a solid foundation for the upgrade project, which can be executed by Temenos or a certified Upgrade Partner. For customers with significant amounts of local customizations we recommend, as an additional exercise, the Back to Core Assessment. This service aims to identify which local customization could be rationalised and replaced with Core Product as part of an Upgrade. This analysis is not performed within the scope of the Upgrade Assessment. For details please see below.</p>	<ul style="list-style-type: none"> • All Core Banking customers contemplating an upgrade
<p>Back to Core Assessment</p>	<p>The Back to Core assessment has been designed to benefit Temenos Core Banking customers with extensive local developments or local customizations who are now looking to rely more on Temenos Core Banking in order to reduce the dependency on the local codes due to factors such as maintainability, supportability and performance optimisation. This service is intended to help realise the full potential of an upgrade.</p> <p>During this exercise, Temenos Expert services will review and identify local developments that could be potentially replaced by functionalities available as part of Temenos Core Banking.</p> <p>The assessment will bring an improved understanding of how many local developments could potentially be replaced by Core Product. It is not designed to provide the ultimate solution or to suggest improvements on local development design issues.</p>	<ul style="list-style-type: none"> • Temenos Core Banking customers either planning for an upgrade, or who have recently upgraded to a higher release of Temenos Core Banking.



2. Core Banking Productised Services (...continued)

Service	Summary	Client Profile
Local Development Inventory	<p>A service designed to assist Core Banking customers who have local or custom code which could be old, and is in need of reliable documentation. Often, this need arises in preparation for an internal application audit, or a significant change to Core Banking usage such as an upgrade.</p> <p>Temenos Expert Services work with the customer's business and technical teams to identify the deployed local developments, the business function they deliver and the Core Banking applications they work with, to generate an inventory list which is then subject to further business and technical analysis.</p> <p>The output is an inventory to be used either as stand-alone documentation for more effective support and training, or additionally as the basis for further analysis in a Back to Core Assessment.</p>	<ul style="list-style-type: none"> • Core Banking customers with a large amount of undocumented code who want to take further control of their production environment and use the produced Inventory for multiple purposes such as input for a Back to Core Assessment or an Upgrade Assessment or creating internal Training material
Performance Healthcheck	<p>A two-week in-depth, hands-on assessment of Core Banking online and COB performance led by an accredited Temenos Performance Specialist, whose on-site work is supplemented by remote support from the Performance Management Group in our Product R&D labs. The service package includes temporary use of specific Temenos diagnostic tools. A detailed report is delivered with the findings and recommended optimisation strategy. Very often, significant performance improvements can be achieved during the two weeks on site. Delivered successfully to over 100 customers over the last three years.</p>	<ul style="list-style-type: none"> • All live Core Banking customers • Implementing customers who plan structured performance and non-functional testing • Partners with prime responsibility for the above types of customer
Business Process Optimisation	<p>This service is designed to analyse the performance of the customer's current Core Banking business processes and identify key improvement areas. It is performed by our Expert Management Consulting Team, supplemented by Temenos Centre of Excellence leaders for identification of product-specific quick-wins and operational improvements. The service compares the customer's current Core Banking business processes with the Temenos Standard Banking Reference Processes (a best practice process database developed through a thorough global consulting expertise across our diverse client base). The aim is to help optimize and improve the customer's business processes in alignment with our products.</p>	<ul style="list-style-type: none"> • All live Core Banking customers particularly those on older releases • Implementing customers who wish to retain focus on process efficiency and benefit realisation post the Process-Led Workshop stage • Customers who have completed a technical upgrade
Technical Approval	<p>This service, delivered in approximately three weeks, consists of testing a specific release of Temenos Core Banking Software in combination with the customer's selected infrastructure components. As applicable on completion, the customer will receive summarised testing documentation together with advice on the applicable Technical Approval status arising from the testing results, and the resulting Temenos position with regard to Support of the application / infrastructure combination.</p>	<ul style="list-style-type: none"> • Any Core Banking customer requiring a Temenos validation service covering usage of our Products on a non-standard technology stack



2. Core Banking Productised Services (...continued)

Service	Summary	Client Profile
<p>Arrangement Architecture (AA) Expert Consultancy</p>	<p>We offer five discrete services delivered by an Expert AA Consultant:</p> <p>AA Apprentice: The focus is to assist our customers in upskilling their ability to analyse product requirements based on a standard case study, as well as transforming those requirements into a product build on the AA system.</p> <p>AA Jump Start: With the guidance of an expert coach, the client configures and tests product prototypes based on business specifications, and builds up self-sufficiency in managing own products. Allows identification of additional functional deltas at an early stage of an implementation or upgrade project.</p> <p>AA Health Check: Provides a system usage optimisation health check by reviewing already set up products and transaction processes from functional and business perspectives.</p> <p>AA Overview: Provides our customers with an overall understanding of AA within a short timeframe</p> <p>AA Business Review: This review allows the client to develop a better understanding of the business features and functionalities in AA before making related project decisions.</p>	<ul style="list-style-type: none"> • New AA Adopters: AA Apprentice service and AA Jump Start service • Live AA customers: AA Health Check • Potential AA Adopters and Upgrading customers: AA Overview and AA Business Review
<p>Legacy to AA Migration Assessment</p>	<p>By analysing existing products in legacy modules (such as LD, MM, PD, AZ and AC) including customisations, pain points and any gaps, we are able to provide recommended mappings to AA Products and the associated benefits this brings. The scope can cover Deposits, Loans, Customer Accounts and Islamic Products.</p> <p>This service will also help customers to select the most appropriate upgrade / migration strategy as they transition to AA (a transition that is in line with Temenos Product strategy) and is also relevant to Banks upgrading to our Wealth Suite.</p>	<ul style="list-style-type: none"> • Existing Core Banking customers using legacy modules



2. Core Banking Productised Services (...continued)

Service	Summary	Client Profile
Islamic Banking Expert Consultancy	<p>This service is delivered by an expert Islamic Banking consultant, with 10+ years' relevant experience. Through a combination of on-site consultation and analysis, we advise on optimal set-up and usage of Islamic Core Banking, and provide "best practice" advice on how the product can be used to improve a bank's business. Our expertise draws on our collective experience gained from many projects.</p> <p>This service can facilitate:</p> <ul style="list-style-type: none"> • Greater insight and expertise within project and business teams on the capability and use of Islamic banking • An opportunity to introduce improved business processes and greater efficiency • Adherence to a "product-led" implementation approach, resulting in shorter implementation time • Effective governance of partner-led implementation and upgrade projects • Knowledge transfer and training of the customer's team 	<ul style="list-style-type: none"> • All customers who are implementing or upgrading to Islamic Banking • Live customers who wish to extend or optimise their use of Islamic Banking
jBASE to Relational Database Conversion – Assessment	<p>This service is offered to customers who are running Core Banking on the jBASE database and have identified benefits in moving to one of the three principal relational database platforms– IBM DB2, Oracle or Microsoft SQL Server. Benefits may include reduction of overall cost of ownership, improvements in high availability and resilience, and performance.</p> <p>Temenos Expert Services leads a co-operative engagement model based on cost-effective use of our specialist offshore technical expertise and the global relationships and engagement models with our technology partners IBM, Oracle and Microsoft. The service can also be adapted to suit customers planning to move from one RDBMS to another.</p> <p>The Assessment service establishes the scope and design to be used for the subsequent Build & Implementation Phases.</p>	<ul style="list-style-type: none"> • Live Core Banking customers running jBASE, typically with high volumes and demanding non-functional requirements
jBASE to Relational Database Conversion – Full Service	<p>This is a full database migration service for customers with low to average complexity Core Banking deployments and is delivered in four phases; Assessment, Build, Optimisation and Implementation. The first three phases are led by Temenos Expert Services and we support the customer through the implementation phase. The methodology is agreed and supported by our global Technology Partners as listed above. The service may be delivered as a component of a technical upgrade project.</p>	<ul style="list-style-type: none"> • All live Core Banking customers using jBASE with a low to average complexity of deployment



2. Core Banking Productised Services (...continued)

Service	Summary	Client Profile
Core Banking Data Archiving – Assessment	<p>Enables customers with high volumes of Core Banking data to manage database growth effectively, reduce storage costs, improve performance, address regulatory compliance and reduce operational risk. The service is carried out by specialists from our Expert Services group who have a deep understanding of Core Banking data structures and technology stack components, as well as knowledge of our development plans for extended archiving capability within Core Banking. The Assessment phase establishes the scope and design to be used for the subsequent Build and Implementation phases.</p>	<ul style="list-style-type: none"> • All live customers with high volumes of transaction data • Customers preparing for a database conversion or a Core Banking upgrade project
Core Banking Data Archiving – Full Service	<p>An extended version of Core Banking Data Archiving Assessment Service is now available as a full service comprising all the three lifecycle phases; Assessment, Build & Implementation. The Build work is normally done in our specialist offshore centre. Customers will gain from accessing all the benefits as described above in one engagement. The service is suitable for customers whose Core Banking database structures, data volumes, customization and archiving requirements do not present high degrees of complexity.</p> <p>Note: For customers with high data volumes who run Core Banking release 10 and above on a relational database, a similar service based on our Data Lifecycle Management product is available.</p>	<ul style="list-style-type: none"> • The service is suitable for customers whose Core Banking database structures, data volumes, customization and archiving requirements do not present high degrees of complexity.
Data Lifecycle Management - Discovery	<p>Our Data Lifecycle Management (DLM) product is the first phase of Data Framework and gives the capability for data separation and archiving. It exploits a smart combination of technologies to shrink the bank's Temenos Core Banking live transaction database by up to 70% and prevent it from growing again. This significantly enhances transaction performance, reduces operating costs and makes the platform massively scalable.</p> <p>Working with your key business and IT stakeholders, Temenos Expert Services specialists analyse your Temenos Core Banking database growth characteristics, gather business and operational requirements and target benefits, and use the information collected to develop an appropriate and client-specific DLM implementation strategy. This expert service runs for a duration of around two weeks and involves onsite and offshore work by our specialist team.</p>	<ul style="list-style-type: none"> • All Temenos Core Banking customers from R10 release level onwards whose Temenos Core Banking application runs on Oracle, DB2 or SQL Server relational database



2. Core Banking Productised Services (...continued)

Service	Summary	Client Profile
Data Lifecycle Management – Build and Deployment	<p>Output from the above Discovery service is fed into the build of a DLM implementation run-book, localized scripts and operational guides, which are then handed over to the client. Deployment and testing efforts undertaken by the client are supported by an Expert Services specialist in line with the client's testing and deployment strategy. The duration and effort of the Build & Deployment step varies according to the complexity of the requirements derived from the Discovery step.</p> <p>Given the technical nature of DLM, the "DLM Implementation" expert service (both steps) is highly recommended for all Temenos Core Banking customers, both new and experienced, that decide to implement DLM.</p>	<ul style="list-style-type: none"> • Customers for whom the DLM Discovery service has been completed
Core Banking TAFC OS Conversion	<p>This service supports customers who wish to migrate their current Core Banking TAFC Server from one operating system to another. It is structured according to Temenos methodology and is delivered in three discrete phases Discovery, Build & Deploy.</p>	<ul style="list-style-type: none"> • Core banking TAFC based Customers
Integration Framework Discovery	<p>This is the first step for all Core Banking customers interested in extending, refreshing and optimising their Integration Architecture. Through a one-week engagement by a Lead Architect from our Expert Services team, we will explore the benefits available through adoption of our Integration Framework. An initial high-level design of the end state solution architecture will be provided as output from the assignment. The service enables informed decision making through identification of architectural and technical benefits, in the context of the customer's current and future technology goals and strategy.</p>	<ul style="list-style-type: none"> • All implementing and upgrading customers • All live customers at release 09 or later
Integration Framework Inception	<p>For all Live and Implementing Core Banking customers interested in understanding the Integration Framework (IF) and for those who require a hands on workshop or Proof of Concept, this service enables informed decision making by providing an in-depth coverage of the capabilities of IF. It also equips the customer with the skills required to initiate an IF based implementation project.</p>	<ul style="list-style-type: none"> • All implementing and upgrading customers • All live customers at release 09 or later



2. Core Banking Productised Services (...continued)

Service	Summary	Client Profile
<p>Java Migration Assessment</p>	<p>The Core banking Java Migration Assessment should be the first step in the journey from the proprietary TAFJ platform to Core banking Java, also known as TAFJ. The one-week workshop-based service will give you the full view of the technical, operational and cost benefits of the migration as well as the potential risks. It will include an offshore scoping and analysis of your local development, delivering a compatibility report and plan. At the end of the Assessment, you will have clarity on the impact on your hardware and software as well as Core banking administration and development.</p>	<ul style="list-style-type: none"> Any Core Banking customer planning the move to Java (TAFJ) either as part of an upgrade, or separately
<p>Temenos Payments Discovery & Readiness</p>	<p>This service aims to enable customers to:</p> <ul style="list-style-type: none"> Prepare for Digital Payment Services with a dedicated Front Office solution Plan their move to our modern, agile payment system allowing banks to increase STP rates and manage future enhancements and maintenance more easily Understand how to scale their payment system seamlessly for increased digital payment volumes and data, and to support new compliance and regulatory requirements Prepare for real-time (Instant) payments <p>The Service will take the form of a one week (for FT to Temenos Payments customers) or two weeks (for FT to Temenos Payments Hub customers) on-site engagement working closely with the customer's SMEs - plus a further week for report writing and follow-up.</p>	<ul style="list-style-type: none"> All existing Core Banking FT customers



3. Channels and User Experience Platform Productised Services

Service	Summary	Client Profile
<p>Internet Banking Upgrade Assessment</p>	<p>This service provides a clear view on the optimal approach to the replacement of:</p> <ul style="list-style-type: none"> • Either ARC-IB with the Temenos Connect Internet Banking (TCIB) product; or • TCIB1 (based on TWS technology) to TCIB2 (based on IRIS technology). <p>It highlights benefits of the upgrade associated with new technologies and functionality, demonstrating its value and aligning the upgrade with the Temenos future roadmap. By reviewing the current Architecture, Infrastructure and related Local development the customer also will be appraised of aware of the impact on the current state, helping to mitigate risks and maximise opportunities.</p> <p>The service considers a like-to-like solution and consists of four structured analysis steps:</p> <ol style="list-style-type: none"> 1. Technical Architecture Review 2. Technical Upgrade Scoping 3. Business Solution Review – this is for alignment purpose only. 4. User Interface Review <p>The overall goal is to review new technical enhancements and opportunities for extending and optimizing the customer’s use of Core Banking, and reducing or eliminating known pain points.</p>	<ul style="list-style-type: none"> • All ARC-IB/TCIB1 customers
<p>EVA – Early Visualisation Approach</p>	<p>EVA is an introductory service, which forms the initial part of an agile development lifecycle supported by the Temenos UXP 6 User Experience Platform. Focused purely on development of front end applications - browser based, on or offline – it offers appreciably faster entry points to development than traditional tools. Our approach enables business users and IT to work together and ‘live the experience’ giving reduced development costs and “right first time” solutions. In three or more iterations of highly collaborative requirements-based screen building, the transforming capability of the Temenos UXP platform is fully demonstrated, providing a firm foundation for subsequent phases of a full implementation. The service includes:</p> <ul style="list-style-type: none"> • Collaboratively planned workshops • Iterative Time-Boxed Screen Building • Interactive customer viewings • Elaboration of requirements • Screens available online between viewings • Documentation of key changes/decisions 	<ul style="list-style-type: none"> • Customers starting development on a new Channels User Interface or looking to transform their existing Channels User Experience



4. Front Office Productised Services

Service	Summary	Client Profile
<p>Linux Migration Assessment</p>	<p>This service provides a review of your Unix or Windows architecture to assess the feasibility of a migration for your Triple'A Plus infrastructure to Linux. It consists of up to four timeboxed steps:</p> <ul style="list-style-type: none"> • Architecture Review: To assess the current architecture of the Wealth Front Office infrastructure including 3rd party software, and define the target operating architecture including software compatibility matrix on Linux. • Proof of Concept: A Temenos Expert Services specialist will execute a proof of concept for the UNIX or Windows to Linux migration on your Wealth Front Office infrastructure. • Review Custom Scripts: We will review customized scripts related to Wealth Front Office including the overnight batch, interface processing and report generation. • Perform a Benchmark: In cases where the Linux upgrade is combined with a Wealth Front Office release upgrade a benchmark on the migration path from Unix to Linux may be performed <p>The Assessment will help to identify the feasibility and risks of the subsequent Linux Upgrade Project, enabling you to plan and initiate the project with confidence and a clear view of the approach to be adopted.</p>	<ul style="list-style-type: none"> • All Wealth Front Office customers whose application is deployed on Unix or Windows platforms
<p>DBA Service</p>	<p>This is a "Best Practice" DBA service offered jointly by our Expert Services and Support teams. It comprises three components:</p> <ul style="list-style-type: none"> • Monitoring by technical specialists using Temenos diagnostic tools • Monthly reporting covering Wealth Front Office application status and Sybase status, and capacity outlook • Annual on-site analysis to assess performance tuning opportunities and other housekeeping strategies 	<ul style="list-style-type: none"> • All new and established Wealth Front Office customers
<p>Understanding the Wealth Front Office Database</p>	<p>This service (normally provided as part of the technical basics suite of training) will guide the client into understanding the structure and functionality of the Wealth Front Office database and, therefore, enable the client to use the information contained within to provide both import and export for external systems.</p> <p>This service is normally included for all development-based services (e.g. Workflow, Client Report Design, Internal Report Design).</p>	<ul style="list-style-type: none"> • New and existing Wealth Front Office customers



5. Analytics and Reporting Productised Services

Service	Summary	Client Profile
Analytics Quickstart	<p>This service provides confirmation of Analytics and Reporting related target benefits and business needs, and a firm foundation for subsequent deployment of our Analytics product. Baseline architectural, business and resource requirements are defined either for an initial implementation, an upgrade from prior Analytics (Insight) version or a migration from an in-house business analytics system.</p> <p>The service will demonstrate the value the Analytics solution can bring to the organisation, while reducing risk during the implementation phase.</p>	<ul style="list-style-type: none"> • All Temenos customers
Analytics Product Effectiveness Review	<p>This service is designed to expose business process inefficiencies and areas for improvement in the ways a customer uses Temenos Analytics. It is carried out by a certified Temenos Analytics Business Consultant, and backed up by SMEs from our Product team. The review uses “best practice” methods and tools to assess and improve business process, encouraging maximum usage of the power of Temenos Analytics. Subsequent to the review, we can work with the customer to achieve the recommended improvements.</p>	<ul style="list-style-type: none"> • Customers who use Temenos Analytics in Production
Analytics Performance Healthcheck	<p>This service is designed to expose performance inefficiencies in the customer’s deployment of Temenos Analytics. It is carried out by a certified Temenos Performance Specialist, using leading practice methods and tools, to assess (and where possible improve) performance, mainly focused on ETL and online Reporting areas. Following the Healthcheck, we can work alongside the customer’s team to apply the recommended tuning strategy.</p>	<ul style="list-style-type: none"> • Customers who use Temenos Analytics in Production
Analytics Discovery	<p>This is a short engagement aimed at providing a customer a “POC” style demonstration of a particular focus area within the Temenos Analytics solution, using the customer’s data. Some examples are Predictive Analytics PoC, Customer Profitability PoC, and SSAS Cube Analysis PoC. By using the customer’s own data the service can showcase the power of Temenos Analytics to solve business or operational problems or reveal informative “Know Your Customer” information.</p>	<ul style="list-style-type: none"> • Prospective users of Temenos Analytics who wish to explore the power of the solution



5. Analytics and Reporting Productised Services (...continued)

Service	Summary	Client Profile
<p>FATCA Compliance Implementation</p>	<p>This service provides the customer with a detailed analysis of their customer on-boarding, tax setup and reporting on US accounts, ensuring that they are ready to move ahead with the new FATCA procedures. There are three phases of FATCA review, with a Core Banking Module for each phase containing analysis and verification stages. Each phase can normally be completed in approximately 3 weeks. The service can be contracted for individual FATCA phases or all three (including Taxes).</p> <p>The FATCA phases are:</p> <ul style="list-style-type: none"> • Phase 1 – Customer Categorization • Phase II – Withholding Tax • Phase III – FATCA XML Reporting 	<ul style="list-style-type: none"> • All Foreign Financial Institutions (non US Banks) Core Banking customers in North America or elsewhere, who have US clients (or clients with US indicia) and/or who are doing business in or with the USA.
<p>Common Reporting Standard (CRS) Compliance Implementation</p>	<p>New CRS regulations come into effect in stages, beginning January 2016. Temenos has responded to CRS by creating a CRS module in Temenos Core Banking, which will be applied in two distinct phases. Phase I has been made available from R08 onwards.</p> <p>The module can be adopted for existing and implementing clients and is parameterisable thus minimizing effort in integration into modules for which the client is already licensed. The service for CRS Phase 1 will involve full parameterisation to enable the client to change and properly classify customers, accounts and portfolios. It will also include analysis on the current Customer on boarding to adapt (if needed) to CRS requirements. Key users will be given relevant training in CRS, Customer and customizations needed, to ensure they are prepared for the change.</p> <p>Phase 2 will be the reporting module available from R15 onwards. The module will match OECD regulations for CRS Reporting</p> <p>The CRS phases are:</p> <ul style="list-style-type: none"> • Phase I – Customer Categorisation • Phase II – CRS Reporting (XML) 	<ul style="list-style-type: none"> • All customers needing to comply with CRS. As per the latest report published by the OECD, the CRS regulation will be adopted by 101 countries by 2018



5. Analytics and Reporting Productised Services (...continued)

Service	Summary	Client Profile
<p>International Financial Reporting Standards (IFRS9) Compliance Implementation</p>	<p>This service implements our IFRS9 module which includes 3 main pillars:</p> <p>I – Classification & Measurement (mandatory)</p> <p>A logical model for Classification and Measurement, and subsequent on line Classification & Measurements: AMC, FVPL and FVOCI</p> <p>II – Expected Cash Flow</p> <p>Default stage movements (Stages 1, 2 and 3) as well as Framework for the FI to define their own Staging/Sub-staging Rules</p> <ol style="list-style-type: none"> a. Linking the Financial Instruments to T24 IFRS9 engine b. Automatic take over for both Banks running IAS39 and for Bank new to IFRS. c. Multi-GAAP Reporting (IFRS9 standard report). <p>III – PD and LGD definition</p> <p>IV – EAD, CCF and CF calculations framework.</p>	<ul style="list-style-type: none"> • All customers that need to comply with IFRS9. Regulatory scope includes FI (Banks and Insurances entities) located in more than 150 jurisdictions that have currently adopted IFRS Standards



6. Financial Crime, Risk and Compliance Productised Services

Service	Summary	Client Profile
Financial Crime - Expert Consultancy	<p>Temenos offers a 10+ day package to work with your compliance function to review and assess robustness and efficiency of your AML/CFT/KYC framework including processes and usage of products. Our expert consultant will work on site with your key compliance and business stakeholders and provide recommendations for training or other services that we feel will benefit your organisation.</p> <p>You will learn about best practices and potential efficiency gains, in order to prepare to demonstrate to regulators the robustness of your AML/CFT/KYC procedures and controls.</p>	<ul style="list-style-type: none"> • Customers who have bought or are considering buying our Financial Crime solution (formerly known as AML solution)
Financial Crime - Screening	<p>This is a short, 3-4 weeks service to help you to discover, configure and train users in Temenos Screen. Users learn key features and functions of alert management, watch list management, reporting and setting up relevant parameters for detection and false positive reduction.</p> <p>Participants will learn leading practices, experience-driven hints and tips in application usage, and Temenos screen plug and play.</p> <p>We will help you have the system configured for the best detection rate with the lowest rate of false positives alerts.</p>	<ul style="list-style-type: none"> • Customers who have bought or are considering buying our Financial Crime solution (formerly known as AML solution)
Financial Crime - Profiling	<p>This is a second short service, complementary and similar in style to the above Screening service, to help discover, configure and train users in Profile. Users learn key features and functions of alert management, behaviour analysis rules and reporting. Again, participants will learn about leading practice, hints and tips for optimal application usage, Profile plug and play.</p> <p>We will help you have the system configured to detect suspicious behaviour and allow reporting.</p>	<ul style="list-style-type: none"> • Customers who have bought or are considering buying our Financial Crime solution (formerly known as AML solution)



Next steps

For further information, please contact your account manager or write to sales@temenos.com

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