

T24 Client Reporting

Overview

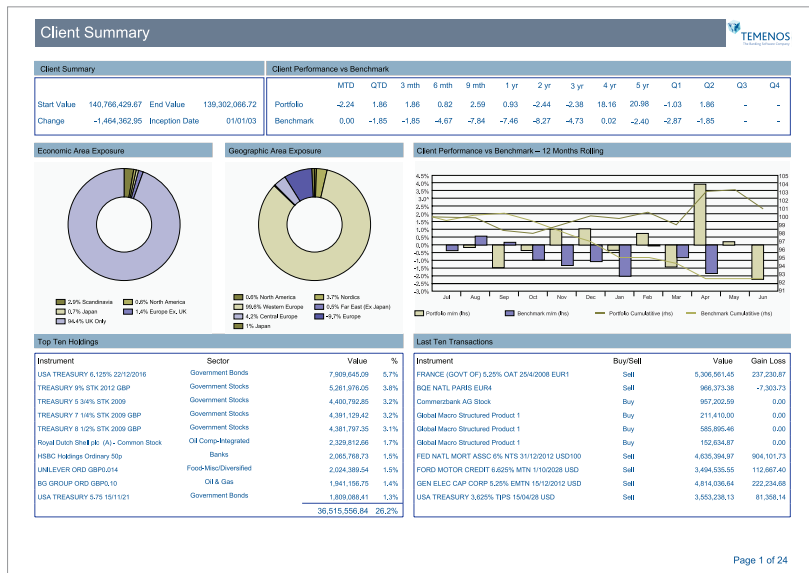
With private banking clients ranking quality of service and reporting as their most important criteria in both selecting a bank and the main reason for leaving, it is vital that client reporting as a key part of the customer servicing strategy, meets the need of clients. Furthermore with confidence in banks at an all time low, a new breed of high net worth individuals (HNWI) has been born with reduced appetite for the more profitable, high risk assets and a hunger for heightened involvement in their investments to ensure their interests are being served. This new wave of cautious clients require access to higher quality, transparent information to gain a better understanding of portfolio performance and investment options that impact success.

While this increase in customer expectation is placing extra demands on private banks, they are also facing tighter margins, adding pressure to respond to these frequent and more complex demands in an efficient and effective way.

Temenos has developed T24 Client Reporting to provide wealth managers with the tools to deliver complex, tailored and highly accurate information to clients on a regular basis. With T24 Client Reporting you can deliver high quality periodic and ad-hoc reporting for both the demanding high-net-worth and mass affluent markets. T24 Client Reporting provides a set of preconfigured existing report templates, with an end user tool that allows you to customise reports quickly and easily, based on strategy or customer type, providing the customer with the context and clarity that they can understand.

Key Benefits

- Improved Client Servicing**
 Provide concise reporting which is tailored and in context for your customers to understand. This is key for both attracting new and retaining existing clients.
- High Quality Professional Reporting**
 Clients can see at a glance the performance of their portfolios for the period, against historical performance and relevant benchmarks.
- Integration With T24**
 Periodic and ad-hoc reports are generated within T24 and can be viewed directly from within T24.
- Quick Implementation**
 The pre defined report suite is designed to work straight out of the box and be quickly branded with your own corporate branding and style.
- Remove The Reliance On The IT Department**
 The report designer is an easy to use drag and drop tool that removes dependency on technical resources.
- Create New Reports Or Amend Existing Reports**
 The report designer and data model enable new reports to be easily created, pulling together information from multiple sources.



Valuation Overview



Features

High Quality Formal Client Valuations

A report suite has been designed to provide high quality formal client valuations on a periodic or ad-hoc basis. The report suite is made up of graphical performance summaries that allow customers to view their portfolio at a glance in the context of historical and benchmark performance, as well as more detailed performance, valuation and transactional pages. Reports are enriched with commentary which can be specific to a strategy or customer type.

The report suite contains an extensive range of report pages including:

- Client Summary
- Portfolio Holding Analysis
- Cash Transactions
- Market Commentary
- Instrument Performance
- Future Income
- Performance Overview
- Valuation
- Contents Pages
- Portfolio Performance
- Security Transactions

The report suite comes with an extensive data dictionary which contains a large number of fields that are not displayed within the report pages and can be used when customising the reports.



Report Designer

The report designer is a flexible, easy to use tool that allows the bank to customise pre-defined reports or even create whole new report templates. Report styles allow you to easily apply the corporate look and feel to the reports via use of company logos, standard fonts and colours. A data dictionary is supplied, as well as an extensive range of pre-defined graphs and components, allowing you to drag and drop new elements onto the report page. This allows speedy customisation of pre-defined reports as well as the creation of whole new report sections and pages. Other data sources, such as market commentaries, can be incorporated into the reports as the report designer can connect to most major data bases and web services. Bespoke reports for individual clients or groups of clients can be created using the report styles, which allow the bank to specify the pages to be displayed and the page order.

Fully Integrated Component Of T24

T24 Client Reporting is a fully integrated component of T24. Monthly and quarterly reports can be scheduled and automatically run overnight. All reports are stored as pdf documents that can be printed and mailed to the customer. Online and historic ad-hoc reports can be requested from T24 on demand from a customer, these reports will be printed immediately. T24 keeps a log of all reports produced and these can be viewed directly from T24.

For more information on
T24 Client Reporting please email
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