

Conference Programme

Areas of Interest Streams

- Retail Banking
- Private Wealth Management
- Wholesale
- Microfinance & Community Banking
- Islamic
- Technical
- Senior Management

Monday 4 May

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|---------------|---|
| 16.30 - 18.00 | Delegate Registration - Monte Carlo Bay Hotel |
| 20.00 - 23.00 | Welcome Reception - Monte Carlo Bay Hotel |

Tuesday 5 May - Day 1

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|---------------|---|--|-----------------|
| 07.30 - 09.00 | Breakfast | | |
| 08.30 - 09.00 | Delegate Registration - Grimaldi Forum | | |
| 09.00 - 09.30 | Introduction & Welcome - A Temenos Update | Andreas Andreades - CEO, Temenos | |
| 09.30 - 11.00 | Temenos Technology - T24 Update and R09 Preview | Andre Loustau - CTO, Temenos Adrian Hadley - Product Strategy Director, Temenos Tony Coleman - Development Director, Temenos Graham Goble - Product Director, Temenos | |
| 11.00 - 11.20 | Coffee - Exhibition Area | | |
| 11.20 - 12.00 | "Returning to 1950's Banking" · The need for a new retail banking model · Trends and developments in channel and customer management · Rebuilding customer trust and confidence · Key components of the customer focused bank of the future | John Kirkbright - CEO, K-Strat International & Chairman, EFMA Banking Advisory Council | |
| 12.00 - 12.30 | Total Transformation | Bank Of Shanghai | |
| 12.30 - 13.15 | Breakout Stream A | | |
| | 1 Ubiquitous Banking - reduced cost and improved customer service through electronic delivery channels | Temenos | ● ● ● ● ● ● ● ● |
| | 2 Wealth Management Front Office - T24 capabilities & product strategy | Temenos | ● |
| | 3 T24 and IFRS - cost efficient compliance | Temenos | ● ● ● ● ● ● ● ● |
| | 4 Rolling out a Multi-Country Solution | Temenos | ● ● ● ● ● ● ● ● |
| | 5 Increasing Efficiency through T24 Offshore Services | Temenos | ● ● ● ● ● ● ● ● |
| | 6 Understanding the Value of Controlling the Application Lifecycle Management Process of your T24 solution | Validata <small>Platinum Sponsor</small> | ● ● ● ● ● ● ● ● |
| | 7 The Value of T-Verify | Schroders | ● ● ● ● ● ● ● ● |
| 13.15 - 14.30 | Lunch | | |
| 14.30 - 15.15 | Breakout Stream B | | |
| | 8 ARC - using campaigns to improve cross selling | Temenos | ● ● ● ● ● ● ● ● |
| | 9 T24 Overview for Business Decision Makers | Temenos | ● ● ● ● ● ● ● ● |
| | 10 Migrating to T24 Browser | Temenos | ● ● ● ● ● ● ● ● |
| | 11 An Intelligent Business | Co-operative Bank | ● ● ● ● ● ● ● ● |
| | 12 Mutual Funds and Investor Services - an overview of T24 capability | Temenos | ● ● ● ● ● ● ● ● |
| | 13 SOA, BPM & BIAN | Temenos | ● ● ● ● ● ● ● ● |
| | 14 Gold Sponsor presentation | Hewlett-Packard <small>Gold Sponsor</small> | ● ● ● ● ● ● ● ● |
| | 15 Managing major change | Bank Muscat | ● ● ● ● ● ● ● ● |
| 15.15 - 15.45 | Coffee - Exhibition Area | | |
| 15.45 - 16.30 | Ensuring Business Resilience when Operating TEMENOS T24 | Marc van der Kammen - CIO, Saudi Hollandi Bank <small>Platinum Sponsor</small> | |
| 16.30 - 17.00 | COO Update | Mark Cullinane, COO, Temenos | |
| 17.00 - 18.00 | Product Expo & Networking Time | | |
| 20.00 - 20.30 | Cocktails - Sporting Club, Monte Carlo | | |
| 20.30 - 00.00 | Conference Dinner - Sporting Club, Monte Carlo | | |



Conference Programme

Wednesday 6 May - Day 2

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|---------------|--|--|-----------------|
| 07.30 - 09.00 | Breakfast | | |
| 08.00 - 09.00 | Product Expo & Networking Time | | |
| 09.00 - 09.45 | Breakout Stream C | | |
| | 16 Arrangement Architecture - experiences, new enhancements and future strategy | Temenos | ● ● ● ● ● ● ● ● |
| | 17 New Options in Upgrading T24 - T-Verify and offshoring | Temenos | ● ● ● ● ● ● ● ● |
| | 18 Internal Capital Adequacy Assessment Process and Tighter Capital Regulation in a Post Credit Crunch World | Temenos | ● ● ● ● ● ● ● ● |
| | 19 Modern Investment Products - using the Structured Products module in the new investment environment | Temenos | ● ● ● ● ● ● ● ● |
| | 20 Database Clinic - Activity Monitoring | Temenos | ● ● ● ● ● ● ● ● |
| | 21 Silver Sponsor presentation | Microsoft Corporation <small>Silver Sponsor</small> | ● ● ● ● ● ● ● ● |
| | 22 The Power of Process | Saudi Hollandi Bank | ● ● ● ● ● ● ● ● |
| 10.00 - 10.45 | Breakout Stream D | | |
| | 23 How to Cut the Time & Cost Required to Create Banking Documents | EFS Technology <small>Bronze Sponsor</small> | ● ● ● ● ● ● ● ● |
| | 24 From Micro to Mainstream | K-Rep Bank Limited | ● ● ● ● ● ● ● ● |
| | 25 Leading in a Growing Market | Al Hilal Bank | ● ● ● ● ● ● ● ● |
| | 26 Offering Hosted T24 to Help Banks Achieve Scale & Cut Costs | Rubik | ● ● ● ● ● ● ● ● |
| | 27 Client Reporting - high quality customer reporting for Private Banking clients | Temenos | ● ● ● ● ● ● ● ● |
| | 28 New Options in Upgrading T24 - T-Verify and offshoring (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 29 ARC - Using campaigns to improve cross selling (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| 10.45 - 11.15 | Coffee - Exhibition Area | | |
| 11.15 - 12.00 | Breakout Stream E | | |
| | 30 Loan Origination - efficiency and control using T24 | Temenos | ● ● ● ● ● ● ● ● |
| | 31 An Intelligent Business (repeat) | Co-operative Bank | ● ● ● ● ● ● ● ● |
| | 32 Benefit Realisation with T24 Model Bank - a measurable upgrade process | Temenos | ● ● ● ● ● ● ● ● |
| | 33 T24 Performance & Technical Monitoring | Temenos | ● ● ● ● ● ● ● ● |
| | 34 Real World SOA | Banque Libano Francaise | ● ● ● ● ● ● ● ● |
| | 35 Wealth Management Front Office - T24 capabilities and product strategy | Temenos | ● ● ● ● ● ● ● ● |
| | 36 Temenos Customer Collaboration Portal | Temenos | ● ● ● ● ● ● ● ● |
| | 37 Ubiquitous Banking - reduced cost and improved customer service through electronic delivery channels (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| 12.00 - 13.15 | Lunch | | |
| 13.30 - 14.15 | Breakout Stream F | | |
| | 38 Temenos Customer Collaboration Portal (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 39 The Re-Birth of Trade Finance | Temenos | ● ● ● ● ● ● ● ● |
| | 40 Migrating to T24 Browser (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 41 Benefit Realisation with T24 Model Bank - a measurable upgrade process (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 42 Wealth Management Front Office - T24 capabilities and product strategy (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 43 Internal Capital Adequacy Assessment Process and Tighter Capital Regulation in a Post Credit Crunch World (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 44 Database Clinic - Activity Monitoring (repeat) | Temenos | ● ● ● ● ● ● ● ● |
| | 45 Streamlining Bank Operations with Biometrics | Identity Stream | ● ● ● ● ● ● ● ● |
| 14.30 - 15.00 | Gold Sponsor presentation | Hewlett-Packard <small>Gold Sponsor</small> | |
| 15.00 - 15.30 | Silver Sponsor presentation | Microsoft Corporation <small>Silver Sponsor</small> | |
| 15.30 - 16.00 | Coffee - Exhibition Area | | |
| 16.00 - 16.30 | Growing in a Shrinking World | Credit Suisse, Asia Pacific | |
| 16.30 - 17.00 | Panel Session - Retail Banking Transformation · Where is the greatest need for change in the way banks operate? · What might the future customer experience look like for bank customers? · What will be the biggest drivers of future bank responsibility? | John Kirkbright - CEO, K-Strat International & Chairman, EFMA Banking Advisory Council | |
| 17.00 - 17.15 | Summary & Closing Remarks | Andreas Andreades - CEO, Temenos | |